

Washington County Virginia

PENN STUART
Since 1890

2013 - 2014

Annual Progress Report

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Message from the 2014 Board Chairman

FY 13-14 was a year of transition with a new County Administrator and Economic Development Director, working with the Board of Supervisors and their focus on new growth and opportunities for the County.

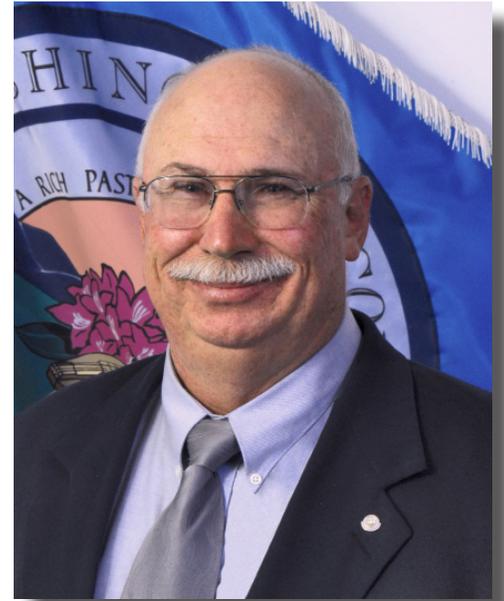
The County's efforts to evaluate economic development and growth, with the help of national consulting firm Ady Voltedge, highlights the importance of working with our existing business community in new ways, as well as cultivating a proactive approach to attracting new investment to the County.

The Board of Supervisors views economic development as an important activity for helping to enhance prosperity for our citizens. Diversity for the types of companies and jobs available within the County is central to our economic development efforts. During 2014, I was pleased to announce the location of Daher-TLI, a French-based manufacturer of nuclear waste storage containers, to the former Steel-Fab facility on Lee Highway. Forward progress is also being achieved for a proposed \$20+million retail development at Exit 19. A market increase in beef cattle prices also served as an important driver for helping to foster growth of the County's agricultural industry.

Preparation of infrastructure to support the future growth of Washington County was a highlight of 2014. One example of capital efforts includes the Washington County Service Authority's Middle Fork Drinking Water Plant Expansion and South Fork Intake Project. With the opening of the new hospital and positive indicators for future development opportunities, proactive planning efforts to sustain and promote future growth in the central and eastern portions of the County required additional water capacity. This project provides the County with enough capacity for the next 40 years by increasing the facilities' previous capacity from 6.6 to 12.0 million gallons per day.

The Board of Supervisors has set a high priority to make local government more transparent to the citizens. Board meetings, agendas, minutes, and videos are all readily accessible on the County's website at www.washcova.com. I encourage the public to review these resources as they can provide valuable insights on the direction of our community.

On behalf of the entire Board of Supervisors, I want to say that it's a pleasure to serve Washington County. We hope that you will enjoy and benefit from this Annual Progress Report; please share your thoughts and comments with us. We look forward to hearing from you!



Phillip B. McCall
Board of Surpervisors
2014 Chairman



Sincerely,

A handwritten signature in black ink that reads 'Phillip B. McCall'.

Chairman, Board of Supervisors

Washington County, Virginia

2014 Washington County Board of Supervisors



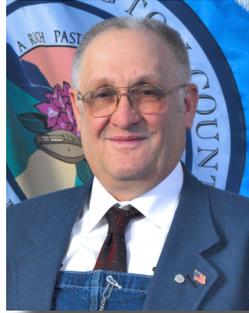
Chairman
Phillip B. McCall
Harrison District / A-11
24597 Walden Road
Abingdon, VA 24210
pmccall@washcova.com



Vice-Chairman
Randy L. Pennington
Jefferson District / B-11
P. O. Box 356
Meadowview, VA 24361
rpennington@washcova.com



William B. Gibson
Madison District / C-11
185 Par Place
Abingdon, VA 24211
bgibson@washcova.com



C. Wayne Stevens, Jr.
Monroe District / D-11
27260 Lee Highway
Abingdon, VA 24211
wstevens@washcova.com



Dr. James E. Baker
Taylor District / E-11
32026 Hollyfield Road
Damascus, VA 24236
jbaker@washcova.com



Odell Owens
Tyler District / F-11
6471 Gate City Highway
Bristol, VA 24202
oowens@washcova.com



Vernon Smith
Wilson District / G-11
15513 Windbreak Lane
Abingdon, VA 24210
vsmith@washcova.com

Meeting Information...

Regular Scheduled Board Meetings are held the second and fourth Tuesday of each month at 6:30 p.m., at the Washington County Government Center, 1 Government Center Place, Abingdon, VA 24210.

Go Online to...

- › Download meeting agendas
- › Download meeting minutes
- › View and download Board records
- › Watch videos of past Board meetings

www.washingtoncountyva.iqm2.com

About the Board of Supervisors...

The Board of Supervisors is the governing body of Washington County composed of seven Supervisors, one each elected from the County's seven electoral districts for four year terms. All County ordinances, the County Operating Budget, and many of the primary public policies of the Washington County government originate from the Board of Supervisors. The Board of Supervisors meet twice monthly, the second and fourth Tuesday of the month, in regular sessions in the Board of Supervisors Auditorium, County Government Center Building, 1 Government Center Place, Abingdon, Virginia.

Contact the Board of Supervisors through the County Administrator's Office at (276) 525-1300

2014 Washington County Electoral District Map

As required by the Constitution of the Commonwealth of Virginia, Washington County is divided into electoral districts for purposes of election of members of the Board of Supervisors and the Washington County School Board. The boundaries of the electoral districts are established by the Board of Supervisors, with the goal to attain, as nearly as practicable, an equal population of voters in each electoral district. The Virginia Constitution requires the Board of Supervisors, every ten years, to review the population in each electoral district and to adjust the boundaries as necessary to keep approximately equal population in each district.

Since the 1970's, the electoral districts have been identified with the first seven letters of the alphabet, followed by the last two digits of the most recent review of electoral district populations. The current electoral districts are A-11, B-11, and so on through G-11. Prior to the 1970s, the electoral districts were called "magisterial districts"

and were assigned the names of the seven presidents of the United States that came from Virginia, which were Harrison, Jefferson, Madison, Monroe, Taylor, Tyler, and Wilson. These magisterial district names continue to be used for a geographic identification of location of property in the County in the County's official land records, but they are no longer accurately used to identify the electoral districts.

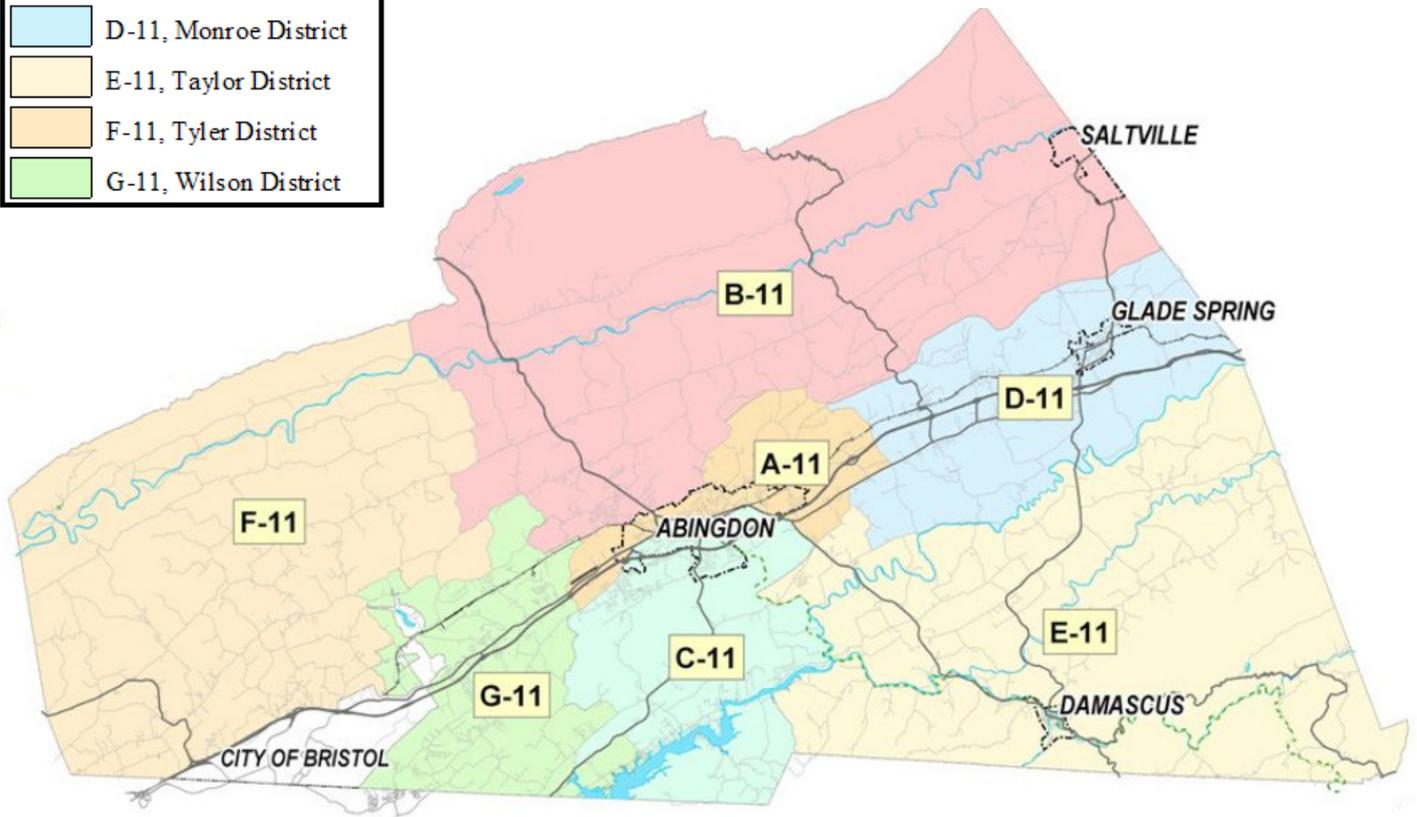
Legend

- Roads
- - - Town Limits

Election Districts 2011

Election Districts

	A-11, Harrison District
	B-11, Jefferson District
	C-11, Madison District
	D-11, Monroe District
	E-11, Taylor District
	F-11, Tyler District
	G-11, Wilson District



Board of Supervisors Committees

The members of the Washington County Board of Supervisors each serve on one or more Board of Supervisor Committees. These Committees are composed of two members of the Board of Supervisors, various members of other County Boards, Authorities and Commissions and County staff. Committees of the Board of Supervisors are generally established/re-established at the Board's first January organizational meeting each year. Additional information on each Board of Supervisor Committee can be found on the County website at: www.washcova.com

County Agriculture Committee established for the purpose of review, investigation, development of recommendations and reporting on matters that impact the agriculture industry in Washington County.

County Comprehensive Plan Advisory Committee established for the purpose of review of information, draft materials and the development of recommendations on matters pertaining the comprehensive plan.

County Facilities Committee established for the purpose of review, oversight, investigation, development of recommendations and reporting on matters pertaining to County office and other building facilities, including assessing the immediate and long-term needs of such facilities.

County Emergency Services Committee established for the purpose of review, oversight, investigation, development of recommendations and reporting on matters pertaining fire and emergency medical rescue services in Washington County. The committee will also create and implement policies and procedures for the replenishment of equipment and apparatus.

County Personnel Committee established for the purposes of for the purpose of review, oversight, investigation, development of recommendations and reporting on matters pertaining to personnel needs, policies and practices of the Washington County government.

County Revenue Review Committee established for the purpose of review, investigation, development of recommendations and reporting on matters pertaining to County revenue sources and efforts generally, including assessing immediate and long-term revenue needs.

Joint County Economic Development Committee established for the purpose of review, oversight, investigation, development of recommendations and reporting on matters involving coordination of County economic development activities between the Board of Supervisors and Washington County Industrial Development Authority (IDA).

Joint County Planning & Land-Use Committee established for the purpose of review, oversight, investigation, development of recommendations and reporting on matters pertaining to revising the Washington County Comprehensive Plan and County land-use ordinances in coordination with the Washington County Planning Commission.

Board of Supervisors Committees continued

Joint County Utilities Committee established for the purpose of review, oversight, investigation, development of recommendations and reporting on matters pertaining to the provision of public water and sanitary sewer services throughout Washington County, in coordination with the Washington County Service Authority and Washington County Industrial Development Authority.

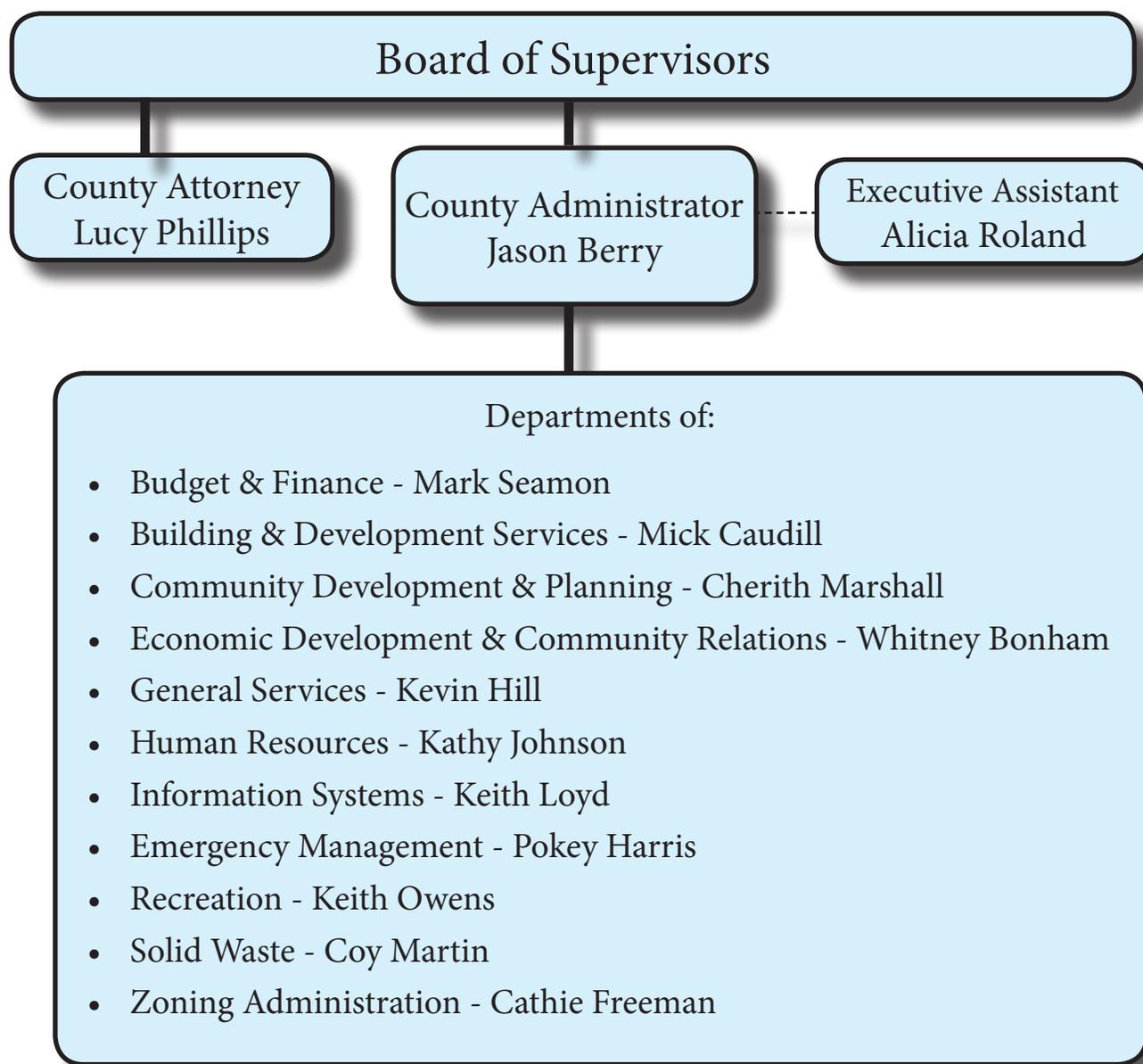
Courthouse Long-Range Planning Committee established for the purpose of maintaining the current courthouse to preserve the historical significance of the structure while also making adjustments to allow the local judiciary to continue modernized, fully functional, comfortable, and secure operations.

Washington County Board of Supervisors

The Board of Supervisors serves as the local legislature, meaning that it adopts the local laws or “ordinances” applicable only to Washington County, but state laws restrict the Board to adopt local ordinances only for a limited scope of activities, such as land use regulation through subdivision and zoning ordinances. The Board of Supervisors is also responsible to establish the budget for use of local tax revenues, which are primarily raised by the tax on land and personal property. The Board sets the local tax rates and decides how much of the money raised by those taxes will be spent on local government activities such as administration, public education, attracting new business to Washington County, and financial support for local law enforcement. The Board also appoints the County Attorney, who provides advice and legal services to the Board, Sheriff, and the Treasurer – who are directly accountable to the voting public.

Washington County Administration

The Board appoints the County Administrator to carry out its directives and attend to the duties of all the day-to-day concerns that arise in local government and ensure they are brought to the Board's attention. The County Administrator also holds supervisory duties of all County Departments.





Jason N. Berry
County
Administrator

County Administrator

The County Administrator is the Chief Administrative officer for Washington County government and is appointed by the Washington County Board of Supervisors. The County Administrator has overall responsibility for financial management, preparation, and administration of the County’s annual budget, planning, community and economic development, and supervision of the general County projects and agencies that are under the direct control of the Board of Supervisors.

The County Administrator provides oversight, management and coordination of the Administrative Division departments and staff, develops strategic operational goals and objectives, and oversees and directs the implementation of departmental work plans with the primary focus of continuous improvement in the delivery of governmental services, with special emphasis on quality customer service and public relations. Team building, management training, employee development and sound business decisions are tools the County Administrator uses to help the

County achieve its strategic service goals.

The County Administrator promotes a good relationship between the County government and citizens of the County by establishing and maintaining a positive image of the County; promotes and encourages the continued community and economic development of the County; and promotes and encourages feasible and economically desirable cooperative projects with neighboring political jurisdictions.

The Administrator is charged with the responsibility to strive to achieve greater efficiency, effectiveness, accountability and economy in governmental services and business.



Management Team Meeting

Highlights:

- Continued semi-monthly Management Team Meetings across Washington County’s Administrative Department.
- Worked with Management Team to improve the budgeting process, update position descriptions, regular performance appraisals, budget presentations for the Board of Supervisors, and assumed duties of Director of Economic Development position.
- Directly worked to create a \$20+ million retail development at Exit 19.
- Encouraged Management Team to provide assistance and labor to other departments as needed through the year, blurring lines between departments.
- Cultivated a team philosophy to create innovative solutions to operational problems.
- Provided model for seamless approach to customer service and operational effectiveness.
- Maintained an open door policy with the citizens of Washington County.

Jason N. Berry
County Administrator
County Government Center
1 Government Center Place
Suite A
Abingdon, VA 24210
(276)-525-1300
jberry@washcova.com

County Attorney

The Washington County Board of Supervisors appoints the County Attorney to advise the Board of Supervisors and all boards, departments, agencies, officials and employees of the locality on matters involving official County business. Legal work can involve researching and drafting County ordinances; defending or bringing lawsuits in which the County or its boards, departments, agencies, officials, or employees is a party; providing guidance on local government compliance with laws; and other matters requiring interpretation of law.



Lucy Phillips
County Attorney



Vicky Henderson, Legal Assistant

Consultation often considers the Freedom of Information Act, Conflict of Interest Act, Public Procurement Act, tax assessment and collection, and Economic Development Incentive Agreements, as well as, general corporate matters such as compliance with federal and state employment law, cable television franchises, insurance policy review and research, and contract negotiations. Litigation includes prosecution of violations of County regulatory ordinances such as subdivision ordinance, zoning ordinance, building code, erosion & sediment control, and civil complaints for demolition of unsafe structures and related cost recovery.

Highlights:

Review, Negotiation and Development of Contracts

- Contract review and negotiation for new location of Voter Registrar Office
- Contract with Mount Rogers Planning District for County-wide Road Sign Replacement
- Glade Spring Branch Public Library Lease Agreement
- Goodson Kinderhook Volunteer Fire Department Shared Ownership Agreement
- Contract for tax assessment purposes of natural gas storage facilities

Ordinance Amendments and Enforcement Proceedings

- Guidance to committee on ordinance amendment to allow extraction of natural gas
- Compliance with state regulations of the stormwater control program
- Research, drafting, and advice to committee on zoning ordinance to allow wind energy conversion facilities

Litigation

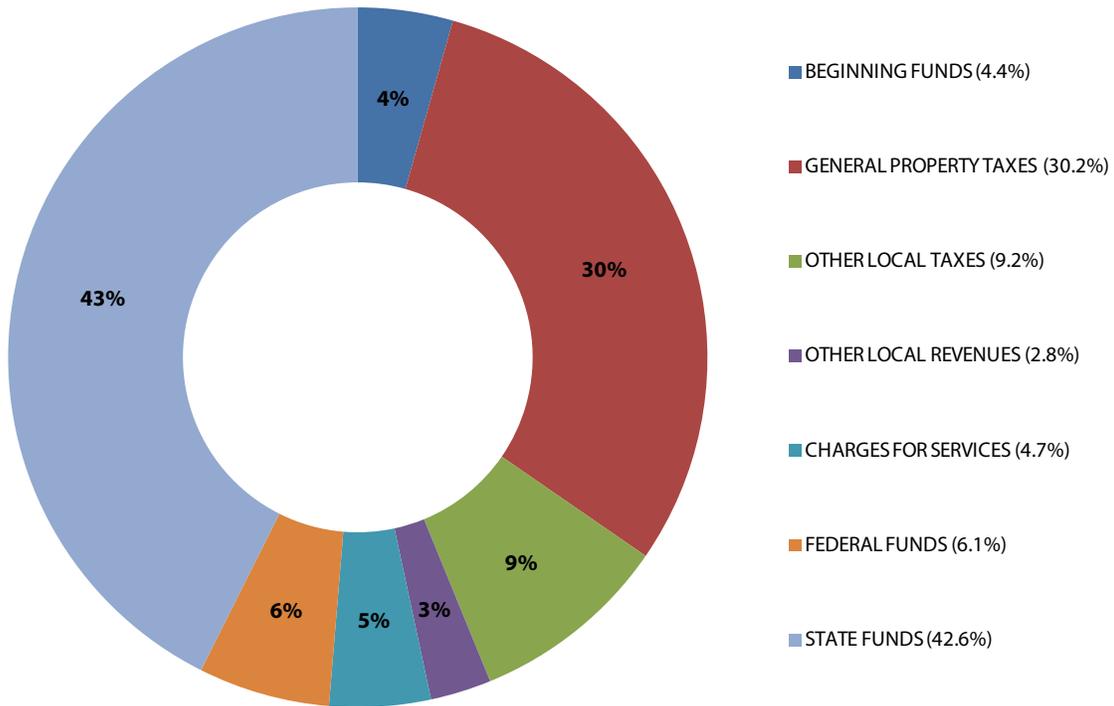
- Defense of Board of Supervisors grant of special exception permit for construction of Love's Travel Center at Exit 24
- Litigation of complaint to enforce terms of subdivision ordinance to require a developer to build streets to meet state standards
- Prosecution of County ordinance to prohibit the making of noise beyond standards set in County ordinance

Lucy Phillips
County Attorney
County Government Center
1 Government Center Place
Suite A
Abingdon, VA 24210
(276)-525-1307
lphillips@washcova.com

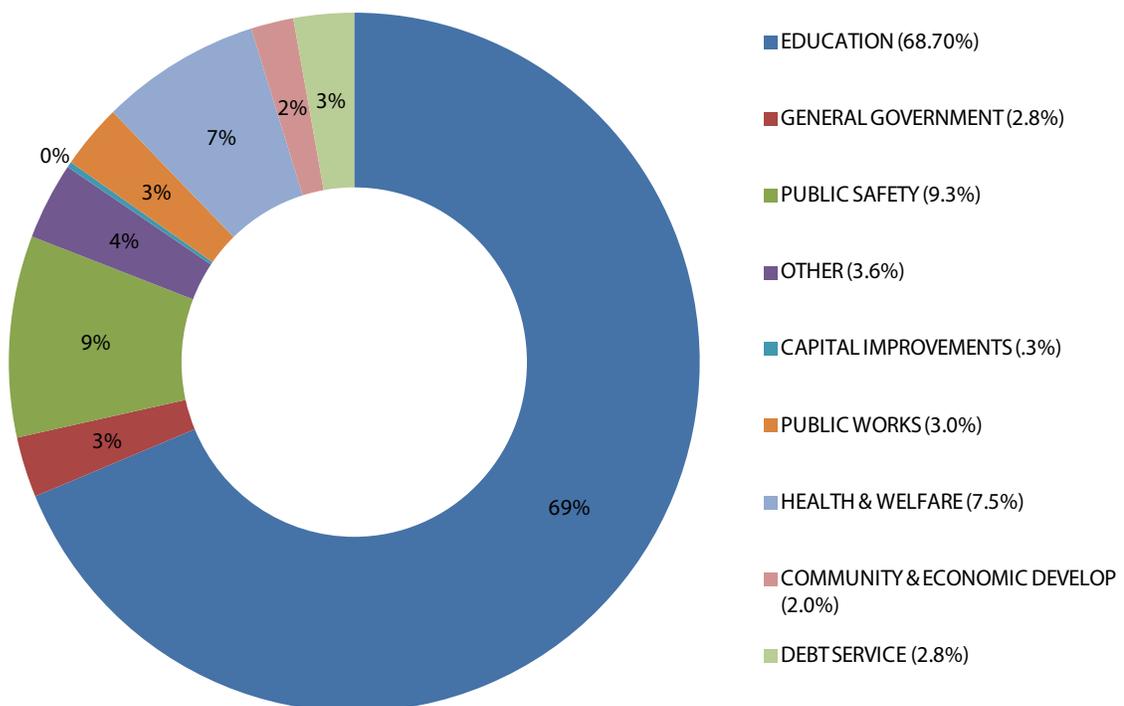
Washington County Financial Overview

In fiscal year 2013-2014, Washington County continued to see only modest growth in local revenues. Residential development still has not shown any significant signs of recovery. In recent months, however, significant commercial development activities began in areas surrounding Washington County. Washington County's financial position remains solid and it continues to maintain excellent bond ratings with the three rating agencies: AA from Standard and Poor's; Aa3 from Moody's Investor Service; and AA- from Fitch Rating Service.

ADOPTED REVENUE BUDGET ADOPTED \$ 119,509,105



ADOPTED EXPENDITURE BUDGET ADOPTED \$ 119,509,105



Facts About Washington County

The County's 2014 population estimate was 54,907.

- 1990 - 2000 Population growth of 11%
- 2000 - 2010 Population growth of 7.4%
- 2010 - 2013 Population growth of 0.1%

There are three towns located in the County:

- Abingdon (County Seat) – pop. 8,206
- Glade Spring – pop. 1,462
- Damascus – pop. 815
- Bristol, Virginia – pop. 17,341 (Independent City)

Southwest Virginia Higher Education Center – Partnership of ten universities and provides 90 degree programs.

- Emory & Henry College
- Old Dominion University
- Radford University
- University of Virginia
- University of Virginia's College at Wise
- Virginia Commonwealth University
- Virginia Highlands Community College
- Virginia Intermont College
- Virginia Tech
- Averett University



Southwest Virginia Higher Education Center

Home of Emory & Henry College, founded in 1836, ranked among the top 30 liberal arts colleges and universities in the nation by Washington Monthly and among the first tier of national liberal arts colleges by U.S. News & World Report. In addition, Newsweek ranks Emory & Henry No. 4 among all institutions in the nation in providing effective community service and service learning.

Commercial air service is provided through Tri-Cities Regional Airport in Blountville, TN – (30 miles) offering daily service through Delta and US Airways. General aviation service is also provided through Virginia Highlands Airport in Abingdon.

Washington County has over 45 industries including 4 corporate headquarters. Some of the largest private employers include:

- Food City
- Columbus Mckinnon
- Bristol Compressors
- Paramount Mfg.
- Utility Trailer
- Universal Fibers



Tri-Cities Regional Airport

The Town of Abingdon is a regional service center for medical, professional and governmental services with 42 state agencies and a Federal Courthouse – “Little Richmond – the State Capital of Southwest Virginia”.

World-class medical care offered through:

- Johnston Memorial Hospital
- Johnston Memorial Hospital Cancer Center
- Bristol Regional Medical Center (20 miles)
- Holston Valley Medical Center (37 miles)
- Johnson City Medical Center (51 miles)



Johnston Memorial Hospital

Washington County Chamber of Commerce



Monthly Chamber Breakfast

The Washington County Chamber of Commerce was founded in 1927 and works locally to bring the business community together to develop a strong local network. Financed by member's investments, the Chamber is independent of all other organizations and groups and is the voice of the business community in Washington County. The Washington County Chamber of Commerce has approximately 570 members.

Chamber Breakfast:

The monthly Chamber Breakfast series was started in

2009 and continues to grow. The breakfasts are held February through November on the third Thursday at the Abingdon Senior Center. Each Chamber breakfast has a sponsor which covers the cost of the event. These events are a great opportunity for the community to be informed about important topics in Washington County and to network with other businesses.

Leadership Washington County:

The Chamber started the Leadership Washington County (LWC) program in 1992. Over 250 people have graduated from Leadership Washington County including many of our elected and appointed officials and corporate executives, from local government, banking, healthcare, education, law enforcement, and private non-profit organizations. The mission of this program is to challenge individuals to become actively involved in community affairs and to provide the necessary background to enhance their leadership abilities. Leadership Washington County is a non-advocacy, non-partisan group.



2014 Committees:

- Agriculture
- Education
- Transportation
- Industrial Development
- Membership
- Small Business
- Public Relations
- Fund Raising
- Tourism
- Legislative
- Leadership Washington County
- Budget & Finance
- Professional
- Long Range Planning

Economic Development & Tourism:

The Chamber promotes economic development and tourism in Washington County with information and individual and corporate relocation packets, advertisements and sponsorship of the annual Livability Washington County, quality-of-life magazine.

Administrative Support for the Washington County IDA:

The Chamber office provides secretarial and administrative services for the Washington County Industrial Development Authority. The Chamber holds the records and files of the IDA, handles monthly meeting agendas and minutes and coordinates IDA activities with the IDA Board and the County Economic Development Office.

www.washingtonvachamber.org

**Washington County
Chamber of Commerce**
1 Government Center Place
Suite D
Abingdon, VA 24210
(276) 628-8141
chamber@bvuv.net

Washington County Tourism

Washington County, Virginia is renowned for its cultural and historical significance and wide variety of recreational and historical assets.

The Town of Abingdon features a 20-block historic district that is listed on the National Register of Historic Places and is home of the world-famous Barter Theatre, the “State Theater of Virginia” – founded in 1933 and is one of the oldest professional theaters in the nation.



Barter Theater

The Camberley’s Martha Washington Hotel and Spa, locally known as “The Martha,” is also located in Abingdon. This unique, four star hotel was originally built in 1832 as the private residence of General Francis Preston and his wife Sarah but was later used as a Civil War hospital and later as a woman’s college. In 1937, the facility became a hotel and continues to operate in this capacity today.



Martha Washington Inn

The Town of Damascus is known both as “Trail Town, USA” and “the Friendliest Town on the Appalachian Trail.” The five trails that intersect in Damascus include: the Appalachian Trail, the Virginia Creeper Trail, the Transcontinental Bicycle Trail, the Iron Mountain Trail, and the Daniel Boone Trail. The Virginia Creeper Trail is a 35-mile, multi-purpose rail trail that runs from Abingdon to Whitetop, Virginia, through National Forest and crossing numerous trestles and brings over 200,000 visitors to



Virginia Creeper Trail

Washington County every year.



The Harvest Table

The Town of Glade Spring, Virginia and the community of Meadowview are focusing on developing a creative economy with shops offering locally made handmade crafts and opportunities to dine on organic, locally grown foods at restaurants like The Harvest Table.



WASHINGTON COUNTY

A RICH PAST A PROMISING FUTURE

*County
Departments
&*

Services
VIRGINIA

Budget & Finance



The Department of Budget and Finance is responsible for the County's overall accounting system. The Department's functions include accounts payable, budgeting, purchasing, financial accounting, and payroll. The development of the County's Annual Operating Budget is now a year-round process, and has become a primary function of the Department. The months of July through September are spent preparing materials for the next budget cycle. Formal budget request documents are sent out in early

October with the final budget adoption occurring in late June. The new adopted Annual County Budget takes effect on July 1st of each year.

Procurement is also a primary function of the Department of Budget and Finance. The Department is responsible for the issuance of Invitation of Bids (IFBs) and Requests for Proposals (RFPs) for goods and services purchased by the County's General Government. The Department also provides small purchasing procedures and guidance to assist general government departments to obtain the best goods and services at the lowest possible cost consistent with the quality needed. To have a good procurement program, all county employees must work as a team to promote the county's best interests in obtaining the maximum value for each dollar of expenditure.

The Department of Budget & Finance processes all general government accounts payable and pays approximately 300 County employees. The Department works directly with the Treasurer's Office to reconcile the County's financial records, and it routinely prepares financial reports for the Board of Supervisors.



Highlights:

- Implemented "New Modernization" of the Virginia Retirement System to simplify entry, updating and tracking of employment data.
- Online Access to Payroll Records by Employees to improve their access to up-to-date detailed payroll records.
- Updated Small Purchasing Procedures to give proper guidance to various departments and agencies when expending County funds.
- Updated Procedures Manuals to provide excellent Cross-training tools for employees
- Implementing a Purchasing Cards (PCARDS) program to offer Washington County General Government Departments and Agencies the opportunity to streamline procedures for procuring small dollar goods and services.

Mark Seamon
Budget & Finance Office
County Government Center
1 Government Center Place
Suite A
Abingdon, VA 24210
(276)-525-1310
mseamon@washcova.com

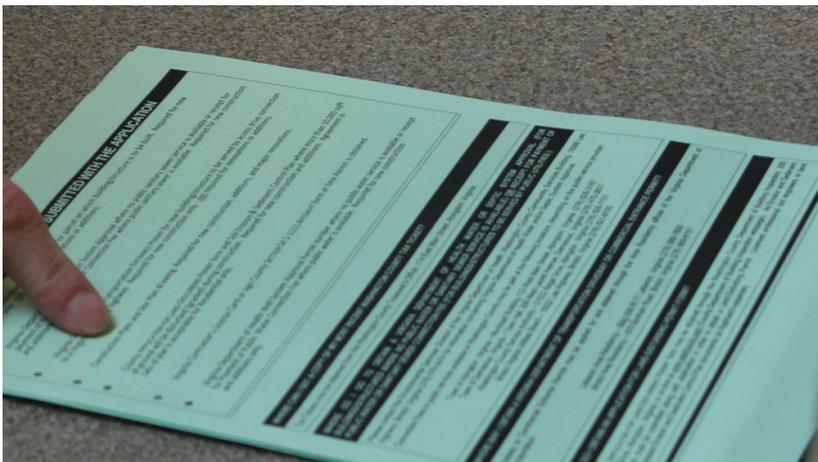
Building & Development Services

The Department of Building and Development Services is responsible for the success of various construction projects within Washington County, including the towns of Damascus, Glade Spring, and Saltville. Primary duties include plan reviews, issuing of permits, conducting inspections throughout the construction process, and ultimately finalizing the project. Our department adheres to the Virginia Uniform Statewide Building Code and strives to keep our staff up-to-date with the latest code changes and additions and appropriate certifications.



This department also enforces Virginia's Erosion and Sediment Control Laws and Regulations in conjunction with A. Morton Thomas (AMT). Our staff reviews plans and inspects all residential projects that disturb greater than 10,000 square feet of soil, while all commercial plans are reviewed and inspected by AMT. These duties are being transitioned over to the Building and Development Department as we complete the training and certifications.

As of July 2014, the department will begin reviewing, permitting, and inspecting the Stormwater Management for all projects that disturb greater than 1 acre of land in the County. AMT will work with our department in completing this task as well. There are new permit fees associated with the stormwater management and these are located on our website.



Highlights:

- Received additional grant funds from DEQ for the implementation of the Virginia Stormwater Management Program
- Permit technician, Mrs. Fay Greer retired after serving the County for 16 years
- Hired Mrs. Diane Webb to replace Mrs. Greer as permit technician

Ultimately, this department's primary function is to protect all residents and maintain safety during construction. This is achieved by enforcing minimum code requirements to safeguard the public health and welfare through such measures as: structural integrity; adequate egress, sanitation, lighting, and ventilation; and property protection.

**Building & Development Services
County Government Center
1 Government Center Place
Suite A
Abingdon, VA 24210
(276)-525-1325**

Community Development & Planning

The Department of Community Development and Planning is responsible for the preparation and coordination of the comprehensive plan and provides technical advice regarding the interpretation of the County’s Zoning and Subdivision Ordinances. The Department provides assistance to the Zoning Official, Planning Commission, Board of Supervisors, Land Use Steering Committee, and others with respect to any trends, events, and emerging issues of significance to land use planning in the county.

In August 2013, staff began the process of updating the Comprehensive Plan. Preparation of the Plan offered the opportunity for the public to work with county leaders and staff persons to develop a vision for future growth and development in Washington County. Citizens were offered a variety of opportunities to provide input and their ideas, and concerns for the future to guide the direction of the Comprehensive Plan.

Seven community meetings, one per electoral district, were held throughout Washington County from August through November 2013, to seek community input. Other efforts to obtain citizen ideas included direct mail surveys, online surveys, targeted agriculture surveys, and “meeting-in-a-box” events. The results were published in a Community Participation Results report available on the Community Development and Planning website.

Comprehensive Plan – Citizen Involvement

- | | |
|------------------------------|-----------------------|
| • Community Meetings | 212 Attendees |
| • Mailed Surveys | 480 Completed Surveys |
| • Online Surveys | 150 Completed Surveys |
| • Meeting-In-A-Box | 3 Events Hosted |
| • Agriculture Focused Survey | 11 Completed Surveys |
| • Civic Club Presentations | 6 Meetings |

Staff worked with a seventeen-member Comprehensive Plan Advisory Committee to review community feedback and to develop content for the new plan. The Committee held ten meetings throughout 2013 and 2014, to discuss topics critical to the development of the Plan. The Committee recommended sending the Plan for Planning Commission review during their final meeting in June 2014. The Planning Commission and Board of Supervisors will review the Comprehensive Plan and the plan will be noticed for public hearing prior to adoption. The draft plan is available on the County’s website for review and comment by the public.



Highlights:

- Attended the 24th annual Environment Virginia Symposium on Stormwater
- Coordinated work the Land Use Steering Committee in drafting of a Natural Gas Extraction Ordinance.
- Developed comprehensive plan project work plan and community participation plan.

Cherith Marshall
Community Development and Planning
County Government Center
1 Government Center Place, Suite A
Abingdon, VA 24210
(276)-525-1345
cmarshall@washcova.com

Economic Development & Community Relations



The mission of the Economic Development and Community Relations Department is to attract and retain quality jobs, diversify the economy, and broaden the tax base in Washington County. This is accomplished through fostering a pro-business environment which encourages new investment and enterprise, cultivation of a skilled and dedicated workforce, competitively positioned industrial sites, and creation of collaborative partnerships between businesses, government, and the community.

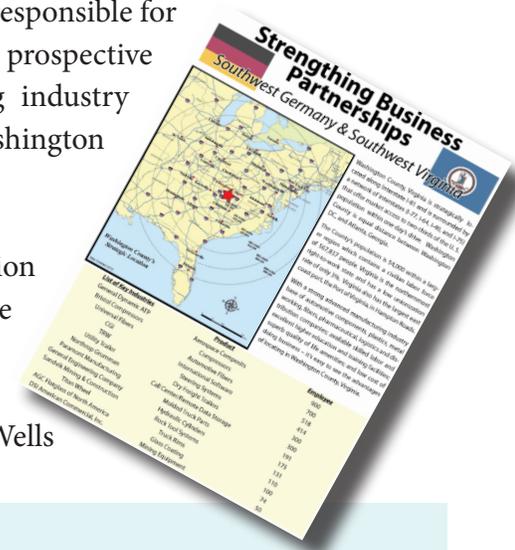
Washington County's economic development strategies fall into three areas: the retention and expansion of existing businesses, industrial marketing and recruitment, and business development and entrepreneurship. Support for commercial and tourism development opportunities further strengthens the County's pursuit of economic diversification and improved quality of life for residents.

The Director of Economic Development provides monthly staff support and reporting to the Washington County Joint Economic Development Committee, the Washington County Industrial Development Authority, and the Smyth-Washington Regional Industrial Facilities Authority. The office is responsible for outreach and engagement of local employers, marketing and responding to prospective business investment inquiries, packaging incentives for new and existing industry projects, and maintaining a database of all industrial sites and buildings in Washington County.

The period of 2013-2014 marked a time of transition for both county administration and department leadership. County economic development activities were managed by the County Administrator for several months during concurrent search processes for department staff. In late fall 2014, Whitney Bonham joined the County as the new Economic Development Director and Audrey Wells was hired as Administrative Assistant.

Highlights:

- Paris-based Daher-TLI, a manufacturer of nuclear waste storage containers, announced relocation from Bristol, VA to Washington County. Daher-TLI will occupy the former Steel Fab facility.
- Hosted bi-annual "Report to Top Management" breakfast with the County's top Industry CEO's.
- Retained national consulting firm Ady/Voltege to complete an Economic Development and Marketing Plan. This plan will help to guide department planning efforts for the next three-to-five years.
- Developed a new Business Retention and Expansion Initiative to enhance department communication and responsiveness to employer-identified needs and opportunities.



Whitney Bonham
Economic Development & Community Relations
County Government Center
1 Government Center Place
Suite A
Abingdon, VA 24210
(276)-525-1305
wbonham@washcova.com

Emergency Management

The Department of Emergency Management is responsible for coordinating emergency services activities within Washington County. A close relationship is

maintained between the Department and the volunteer fire and rescue organizations that are assigned emergency response duties throughout the County. The Department is responsible for maintaining a County Emergency Operations Plan and a Hazardous Materials Response Plan. The Department is also the point of contact for the County's enhanced 9-1-1 (E-911) system.



Highlights:

- Coordinated response activities for several incidents including snow storms, flooding, tornado warnings, power outages, and fuel spills.
- Coordinated activities for the second Washington County Public Safety Disaster Awareness Day, Deputy Secretary of Public Safety Adam Thiel, along with other officials, visited the County for these activities.
- Coordinated efforts with United Way and Southwest Virginia EMS Council for recruiting an EOC cadre and focusing on event volunteer management.
- Assessed Public Safety Answering Point (PSAP) radio consoles for upgrade request to Board of Supervisors.
- Finalized the management control agreement with the Washington County Sheriff's Office (WCSO) for operational supervision of the PSAP.
- Launched the Quality Assurance (QA) program for the Emergency Medical Dispatch (EMD) protocol.
- Implemented the Standard Operating Procedure and Guidelines for the 9-1-1 Communications Center.
- Merged the Fire and EMS Oversight Committee and Emergency Services Committee into one committee for better efficiencies and productivity, and review the baseline assessment of EMS and fire vehicles and apparatus for future funding recommendations to the Board of Supervisors.
- Continually reviewed areas for potential improvement of the delivery of emergency medical services to ensure quality patient care throughout the County.
- Assisted in coordination with fire departments implementing Automatic Vehicle Location in vehicles.
- Collaborated with the Southwest Virginia EMS Council for the creation and accreditation of an EMT-Intermediate course to be readily available and accessible to County EMS providers to advance their level of certification.
- Collaborated with WCSO, United States Marshals Service (USMS), and Washington County School Board to implement Active Shooter Response Plans for EMS agencies, and the school system.
- Assisted the AFT, WCSO, and USMS with technical and operational support in a major region-wide fugitive round-up in which the Emergency Operations Center served as the Central Command for the operations.
- Hosted a regional full scale exercise in fall 2014 in collaboration with Virginia Highlands Airport, Virginia Department of Emergency Management, county fire departments and EMS agencies, and multiple other agencies and organizations.

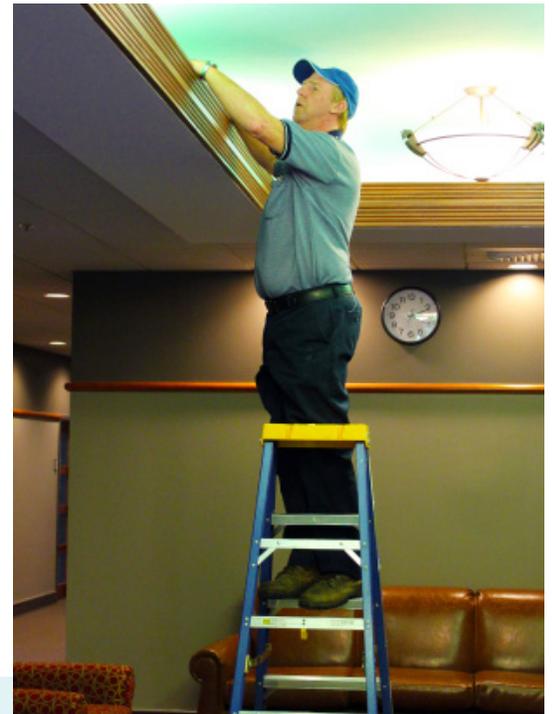
**Emergency Management
Public Safety Building
20281 Rustic Lane
Abingdon, VA 24210
(276)-525-1330**

General Services



The Department of General Services provides direct support to the County's various offices, departments and agencies for facility needs and motor vehicle fleet management. The Department is responsible for the efficient and economic management of County-owned properties in order to provide a safe and productive working environment for the County's employees, as well as, citizens who visit and conduct business in County facilities.

Major duties of the General Services department include providing preventative, essential, and emergency maintenance services for the county's inventory of buildings, grounds, structures and unimproved real estate holdings. In addition, General Services manages the use, repair, renovation, and modification of the County's properties and structures. This department also manages contracts related to the upkeep, equipping and operation of County vehicles, as well as, acquisition, licensing, maintenance, replacement and disposal of county vehicles. General Services coordinates and manages all leases and similar arrangements between the County and other agencies for use of County property, and ensures adequate insurance protection and compliance with all applicable federal, state and local laws. This department also manages the County's central records and surplus property programs.



Highlights:

- Completed renovations of the Elliot building, which sits adjacent to the courthouse to provide a larger footprint for the Commonwealth's Attorney office.
- Began to sell surplus items online through www.publicsurplus.com.
- Replaced roof and 4 HVAC units on 1952 section of the Courthouse.
- Remodeled the Ready Room at the Public Safety Building to make the room more user friendly as well as more energy efficient.
- Created a meeting room policy for public use of the Government Center Building with the help of the Legal Department and the Facility Committee.
- Worked with the Facilities Committee to better utilize the space in the Government Center Building to house to the Voter Registrar staff and reduce the overall budget of the department.
- Updated the flooring, doors, paint, and plumbing at the CC Porter Animal Shelter to prolong the life of the current building.
- Coordinated all Departments located at the Community Services Building during the planning phase of building renovations.

Kevin Hill
General Services
County Government Center
1 Government Center Place
Suite A
Abingdon, VA 24210
(276)-525-1350
khill@washcova.com

Human Resources

The Department of Human Resources is responsible for all employees of the County's general government, administrating benefits for approximately 300 employees. This department plans, implements, and administers the human resources functions for the County. Staff works with the County Administrator, County Attorney, Department Directors, and Constitutional Officers, to ensure the County is in compliance with all state and federal regulations and advises department directors on personnel matters.

Job posting, maintaining job applications, interviewing, initial employee orientation, are all responsibilities of the Department of Human Resources. In addition, the department oversees all final exit interview, terminations, and retirements. Staff reviews all timesheets before being submitted for final payroll, employee records are maintained, and workman's compensation and unemployment claims are processed.

The Human Resources Director serves on the Personnel Committee. This committee reviews personnel policies, procedures, job positions, and provides solutions to workplace issues that support the vision and operating policies of the County Administrator and Board of Supervisors. All personnel actions begin with this committee before going to the Board of Supervisors for final approval, if required.

The Human Resources Department is committed to providing high quality service to all prospective, current, and past employees, and to treating such individuals with respect, good care, and individual attention from the first contact concerning services and programs, through retirement. By making this commitment, the Department of Human Resources will be able to maintain a high level of mutual trust and respect, and be an example to the County's workforce as to what is expected of them in their day to day interaction with every County citizen.



Highlights:

- Completed the implementation of the new Hybrid Retirement Plan from the Virginia Retirement System that went into effect on January 1, 2014.
- Completed the new Hybrid Sick Leave Policy for all employees that will be eligible for the Hybrid Retirement Plan.
- Implementation of the new Administrative Division Employee Service Recognition Program.
- Completed the total update of the County's Motor Vehicle Fleet Management Policies to include all County offices, Boards and Committees.
- Organized a United Way Backpack Fill Day at the Sheriff's Department. County employees from the Sheriff's Office and Administrative Division completed the backpacks in record time for the United Way!
- Began the training and implementation of new (Human Resources Information System) software; worked with our Information Systems Department for an October roll-out. This will be the first phase of new processes for employee records, time entry, and payroll.

Kathy E. Johnson, PHR
Human Resources
County Government Center
1 Government Center Place
Suite A
Abingdon, VA 24210
(276)-525-1313
kjohnson@washcova.com

Information Systems

The Department of Information Systems (IS) directs the development, operation and maintenance of the County's computer-based information technology (IT) hardware and software systems. All desktop, business, and back office applications, data servers, backup and recovery processes, facility access and security controls, telephone systems and County's website are maintained and managed by the department.

The department also supports the Washington County Sheriff's Office and Department of Emergency Management through maintaining and managing the hardware and software used in daily office operations, patrol vehicles, and the County's E-911 and Dispatch Center.



A range of professional and administrative services are provided through the department in the development, implementation, maintenance, management, and operation of a computerized geographic information system (GIS) spatial database for the County government. County Departments and agencies utilize the IS Department on a regular basis for GIS mapping applications and projects.

The IS Department supports other County departments and agencies by providing services such as software and hardware support, project management, training and technical consulting. The Towns of Abingdon, Glade Spring, Damascus, and Saltville also benefit from the services of the IS Department through sharing of tax assessment data.

Highlights:

- Commonwealth of Virginia Innovative Technology Symposium (COVITS) is in its 16th year and is a valued annual gathering of Virginia's government IT leaders. Each year the prestigious Governor's Technology Awards (GTA) program has recognized the success of public sector information technology (IT) projects that improve government service delivery and efficiency. On October 9th, 2013, "Rapid Mobilization of Emergency Operations Center" was honored with a 2013 Governor's Technology Award. Commonwealth of Virginia Secretary of Technology Jim Duffey and Chief Information Officer presented the award at a ceremony at COVITS.
- New 911 addressing software installed to allow for a more expedient way for assigning new 911 addresses along with other GIS functions.
- Cloud file sharing capabilities enabling user mobile access and secure 3rd party sharing of documents.
- New NetGIS website featuring a more intuitive experience with enhanced navigation and functions, along with better response time.
- Assisted Parks and Recreation with the implementation of new After-School application software and hardware to provide easy check-in/out process, parent/staff communication, billing process and other functions needed to operate the after school programs for the County.

Keith Loyd
Information Systems
Public Safety Building
20281 Rustic Lane
Abingdon, VA 24210
(276) 525-1365
klloyd@washcova.com

Recreation



Leo "Muscle" Sholes Pool

The Department of Recreation works year-round to host a variety of youth and adult recreational programs. These activities include adult and youth leagues, road races, summer day camps, after school child care, and wellness programs for adults and youth.

This department is also responsible for the maintenance and scheduling of events for the two county owned multipurpose Parks. Leo "Muscle" Sholes Park is located on Stagecoach Road in Glade Spring. Sholes Park includes a public swimming pool, three picnic shelters, a

dedicated youth softball field, a junior league baseball / softball field, two playgrounds, and many acres of open space for additional expansion.

Beaverdam Creek Park is located on South Shady Avenue in Damascus. Beaverdam Creek Park consists of a lighted youth baseball field, lighted youth softball field, a T-ball field, a multipurpose football/soccer field, restrooms, and parking for spectators.



Bethal 5-K

Highlights:

- Youth Basketball (grades 2 to 7)
- Youth Volleyball (grades 4 to 8)
- British Challenger Soccer Camps
- After school child care programs
- Summer Play Days Day Camps (grades K to 7) – 420 children provided with sports, arts & crafts, swimming and field trips
- Kids Fishing Day – Southwest 4H Center – 35 children
- 31th Annual Bethel Schoolhouse Run: 5K and kids mile
- Adult Kickball League at Leo Sholes Park and Beaverdam Creek Park
- "Ready, Set, Run" Youth Running Program



The Department of Recreation distributes a brochure quarterly through all schools in the County to publicize youth programs and events. Press releases are published in local newspapers and on local cable television to announce program offerings. Information is also listed on the County's website and on Facebook.

Keith Owens
Recreation Department
County Government Center
1 Government Center Place
Suite A
Abingdon, VA 24210
(276)-525-1385
kowens@washcova.com

Solid Waste



Benham's Convenience Station

The Department of Solid Waste oversees the operation of the County's solid waste disposal operations, facilities, and equipment. Presently, the Department collects solid waste through a series of fourteen (14) Manned Solid Waste Convenience Stations (MCS) located strategically throughout the County. This department collects and transports the solid waste to one Solid Waste Transfer Station which is located in the Bristol-Washington County Industrial Park. Solid waste from Washington County is then exported to an out-of-state landfill in Sullivan County, TN. The Department itself

offers no curbside collection services: however, these services may be contracted for through private waste collection and transportation companies, which have a solid waste hauling franchises to the County.

Coy Martin
Solid Waste
14579 Industrial Park Road
Bristol, VA 24202
(276) 623-1044
cmartin@washcova.com

The old Washington County Landfill located on 27263 Porter Lane, Abingdon, closed since 1993, is now monitored for methane gas release.



Solid Waste Dump-Truck

Hours of Operation for Solid Waste Convenience Stations							
<i>Transfer Station for Commercial Trash Only - Monday thru Friday 8:00 am to 4:00 pm. Closed on Saturday</i>							
Location	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
Benhams Community	12 pm to 7 pm	9 am to 6 pm	CLOSED	9 am to 6 pm	11 am to 5 pm	8 am to 5 pm	CLOSED
Damascus Area	12 pm to 7 pm	9 am to 6 pm		9 am to 6 pm	11 am to 5 pm	8 am to 5 pm	
Valley Institute	12 pm to 7 pm	9 am to 6 pm		9 am to 6 pm	11 am to 5 pm	8 am to 5 pm	
Glade Spring	12 pm to 7 pm	9 am to 6 pm		9 am to 6 pm	11 am to 5 pm	8 am to 5 pm	
Green Cove Community	12 pm to 7 pm	9 am to 6 pm		9 am to 6 pm	11 am to 5 pm	8 am to 5 pm	
Green Spings Community	12 pm to 7 pm	9 am to 6 pm		9 am to 6 pm	11 am to 5 pm	8 am to 5 pm	
Hayter's Gap Community	12 pm to 7 pm	9 am to 6 pm		9 am to 6 pm	11 am to 5 pm	8 am to 5 pm	
Konnarock Community	12 pm to 7 pm	9 am to 6 pm		9 am to 6 pm	11 am to 5 pm	8 am to 5 pm	
Abingdon Area	8 am to 5 pm	8 am to 5 pm					
Lodi Community	12 pm to 7 pm	9 am to 6 pm	CLOSED	9 am to 6 pm	11 am to 5 pm	8 am to 5 pm	
Mendota Community	10 am to 7 pm	11 am to 5 pm		11 am to 5 pm	11 am to 5 pm	8 am to 5 pm	
Mud Hollow Area	12 pm to 7 pm	9 am to 6 pm		9 am to 6 pm	11 am to 5 pm	8 am to 5 pm	
Greendale Community	8 am to 5 pm	8 am to 5 pm		8 am to 5 pm	8 am to 5 pm	8 am to 5 pm	
Tumbling Creek	10 am to 7 pm	11 am to 5 pm		11 am to 5 pm	11 am to 5 pm	8 am to 5 pm	

Zoning Administration



The Department of Zoning Administration is responsible for the administration of Washington County's subdivision and zoning ordinances and maintenance of the County's Comprehensive Plan. The Department provides technical assistance to the public on zoning and subdivision issues, as well as to the County Planning Commission, County Board of Zoning Appeals, and Board of Supervisors.

The Department is also responsible for investigating violations of the County's zoning and subdivision ordinances. Any modification (division, boundary adjustment, consolidation) to a parcel must be approved by the Department of Zoning

Administration to ensure compliance with Zoning Ordinances.

Highlights:

- Coordinated monthly meetings of the Technical Review Committee, which is composed of Virginia Department of Transportation, Washington County Health Department, Washington County Service Authority, County Subdivision & Zoning Department, Town Engineering Department, Local Land Surveyors/Engineers, and County Building Development Services to review all County subdivision and development projects.
- Served as member of Long Term Recovery Group providing consultation for zoning and subdivision issues related to rebuilding the affected community and assisting with the oversight for disbursement of financial aid to 2011 tornado victims.
- Coordinated work of the Land Use Steering Committee in development of a Natural Gas Extraction Ordinance.
- Provided assistance and information to the Department of Community Development and Planning for work on the Comprehensive Plan.
- Assisted Federal Emergency Management Agency in updating Flood Hazard Mapping.
- Hosted the Federal Emergency Management Agency Floodplain L-273 Training Course for Virginia Floodplain Managers and Officials.
- Served as Secretary and responsible for preparation of agenda material for both the Washington County Planning Commission and the Washington County Board of Zoning Appeals.
- The Department of Zoning Administration has a very close working relationship with the Office of the County Attorney, Department of Building and Development Services and the Office of the County Planner. Our close relationship allows each department to better serve the citizens of Washington County.



Cathie Freeman
Zoning Administration
County Government Center
1 Government Center Place
Suite A
Abingdon, VA 24210
(276)-525-1390
cfreeman@washcova.com

Virginia Highlands Airport Authority



The Virginia Highlands Airport Authority (VHAA) is responsible for the operation of the Virginia Highlands Airport, a general aviation facility located along US Highway 11 at exit thirteen of Interstate 81, one mile south of Abingdon, Virginia.



The Authority is composed of a seven member Board of Directors, one member from each of the County’s seven Election Districts appointed by the Washington

County Board of Supervisors. The airport is home for nine business jet aircraft. No other general aviation airport within 175 miles of Virginia Highlands Airport has more business based jet aircraft.

VHAA has worked with the Federal Aviation Administration (FAA) and Virginia Department of Aviation on a plan to extend the present runway length by 1,000 feet in the effort to retain the current level of air traffic, and to attract additional business and recreational aircraft. The planned extension will also greatly enhance the safety for pilots using the airport. The extension project will be funded primarily through FAA and state grants.

The airport currently has a \$1.1 million grant from the FAA and Virginia Department of Aviation to remove trees on forty-one off-airport properties. The removal of the trees will greatly improve the safety for aircraft arriving and departing Virginia Highlands Airport. Another grant from the Virginia Department of Aviation was used to construct a perimeter security fence around the airport property. This fence project will assist in protecting the airport facilities and offer a safer operating environment.



Highlights:

- Total acres: 250
- Based aircraft: 72
- Number of take-offs and landings annually: 8,000
- Total assessed value of aircraft: Over \$21 million
- Amount of local tax revenue annually: \$325,000
- Number of Employees: 10
- Home of Virginia State Police Med Flight Unit

Mickey Hines
Virginia Highlands Airport
18521 Lee Highway
Abingdon, VA 24212
(276) 628-2909
vji46@embarqmail.com

Industrial Development Authority

The Washington County Industrial Development Authority (IDA) is the primary organization responsible for industrial development within Washington County, including the development of publicly owned industrial parks and a variety of financing mechanisms to assist in the location or expansion of industry within the County. The IDA is composed of a seven member Board of Directors appointed at-large by the Washington County Board of Supervisors, for four year terms. The IDA is supported by the staff of the Washington County Department of Economic Department & Community Relations.

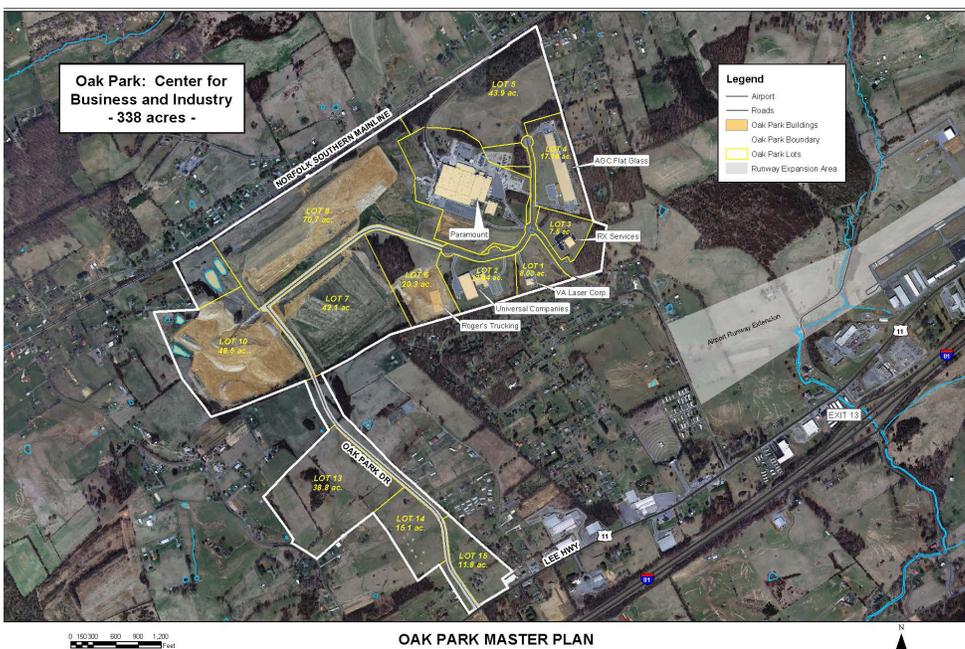


Lot 8 is an example of a premier site located in Oak Park

The IDA works to assist existing industries with their expansion needs through regular communication with local plant managers on issues ranging from utilities, transportation, regulations, access to capital, and workforce training needs.

Washington County has five industrial parks in various locations throughout the County. The development of “Oak Park: Center for Business and Industry” has been a major focus for the IDA which has been implemented over multiple fiscal years in a phased development approach. Since 2009, over 250 acres have been developed within Oak Park

Phase III and IV utilizing over \$11 million dollars in grant funds from the Virginia Tobacco Commission for grading, a new access road and sewer upgrades. Oak Park is now the home of seven industries.



Henry Snodgrass, Chairman
Industrial Development Authority
1 Government Center Place
Suite D
Abingdon, VA 24210
(276) 628-8141
wbonham@washcova.com

Washington County Park Authority



The Washington County Park Authority owns, operates, and maintains Washington County Park located on South Holston Lake. The Authority is composed of an eight member Board of Directors appointed district-based by the Washington County Board of Supervisors

Nestled between the mountains of Virginia, Tennessee, and

the Cherokee National Forest, Washington County Park sits on beautiful South Holston Lake. This 7,850 acre lake, developed by the TVA for flood control, is a popular location for outdoor recreation.

Located only 10 miles from Abingdon, Washington County Park offers a variety of

amenities which include 140 spacious campsites. These campsites are available on a first come basis, and incorporate water, electric and sewer and accommodations for campers up to 40 foot. The park also offers primitive tent



camp sites. A playground and bathhouses with private hot showers, a paved & lighted boat ramp and parking facilities are also located near by. Seven picnic shelters are available by reservation, some with electricity and grills. Washington County Park offers lakeside nature trails which allows for scenic and serene walks in the forest, and by the shoreline. Shoreline swimming is permitted at your own risk. The lake provides opportunities to fish for a variety of bass, trout, and catfish. The park opens from April 1 through September 30 each year.



Highlights:

- Washington County Park is open April 1 through September 30.
- Campsite rental are \$22.44 per night for RVs and \$18.36 per night for tent camping.
- Shelter rental with electricity and a grill is \$35 to \$50.
- Visitor Entrance Fee is \$1.50 per vehicle or \$2.00 for vehicles with trailers or boats.

Allen King
Park Authority
1 Government Center Place
Suite A
Abingdon, VA 24210
(276) 628-9677

Washington County Service Authority

The Washington County Service Authority (WCSA) provides safe and dependable supply of drinking water throughout Washington County, as well as an environmentally sound wastewater collection and treatment service in portions of the County. WCSA serves approximately 90 percent of Washington County's population with drinking water through 900 miles of pipeline over a 300-square mile area. WCSA provides wastewater service to more than 2,300 customers in various locations in the County. An independent Authority, WCSA is composed of a seven-member Board of Commissioners appointed by the Washington County Board of Supervisors.



FY 2013-14 Projects Completed:



Middle Fork Drinking Water Plant

- Middle Fork Drinking Water Plant Expansion and South Fork Intake – expanded the facilities capacity from 6.6 to 12.0 million gallons per day; enough to meet County needs for the next 40 years.
- Green Springs Road Water Line Improvement Project – improved service to approximately 39 existing residents along Green Springs Road in Abingdon.
- Hillandale Road Water System Extension – extended water service to 3 homes that relied on private wells, springs or cisterns.

- Red Fox Lane Water System Extension – extended water service to 3 homes that relied on private wells, springs or cisterns.

Achievements:

- For the fourth consecutive year, WCSA's Middle Fork Drinking Water Plant achieved the Virginia Department of Health's highest possible ranking (Gold) in operations excellence for water utilities for performance in 2013.
- February 2014 – Water System Operator Magazine recognized WCSA for its system upgrades and current technology to reduce water loss and improve operating efficiency.

Projects Under Construction:

- Tumbling Creek Road Water System Improvements Project - extending water service to 4 homes that relied on private wells, springs or cisterns. (July 2014)
- North Fork River Road Water System Improvements Project - extending water service to 4 homes that relied on private wells, springs or cisterns. (July 2014)
- Nordyke Road Water System Improvements Project - extending water service to 11 homes that relied on private wells, springs or cisterns. The project also replaces galvanized water line to provide improved water service to 16 existing WCSA Customers. (June 2014)
- Rich Valley / Whites Mill Road Water System Improvements Project - extending water service to 51 homes that relied on private wells, springs or cisterns. (November 2014)

Robbie Cornett
Washington County Service Authority
25122 Regal Drive
Abingdon, VA 24211
(276) 628-7151
inquiry@wcsawater.com

Smyth-Washington Regional Industrial Facilities Authority

The Smyth-Washington Regional Industrial Facilities Authority (SWIFA) is responsible for the development and marketing of Highlands Business Park, a joint venture between Washington and Smyth Counties. Highlands Business Park is a 300 acre industrial park located adjacent to Rt. 11 near Exit 29 on I-81, outside the town of Glade Spring, VA. The SWIFA Board is comprised of six members, three each appointed by the Boards of Supervisors of Washington and Smyth Counties. SWIFA contracts with Mount Rogers Planning District Commission in Marion, Virginia for administrative services.



Currently the park contains two businesses. In 2009, Appalachian Power Company (AEP) purchased 20 acres for their new regional service center. In 2011, General Engineering, a local manufacturer of hydraulic cylinders, bought 20 acres for a 50,000 square foot expansion involving highly automated equipment.



Lots 10 & 11 are examples of premier sites located in Highlands Business Park

Harry Dean, Chairman
Smyth-Washington Regional
Industrial Facilities Authority
1021 Terrace Drive
Marion, VA 24354
(276) 783-5103



A joint venture of Smyth and Washington Counties
www.highlandspark.com

Public Library System

The Washington County Public Library System continues to expand its programs and services to meet the changing needs and interests of our community.

In a recent survey about library services, 93% of respondents gave library service a favorable rating and ranked the library staff as the number one asset of the library.

The library provides a significant return on investment from funds provided by the county and state. If users had to purchase books, the cost of adult books checked out would have been more than \$2.5 million and children's books could have cost more than \$1.4 million. Magazines, newspapers, attendance at events, computer use, and database searches are some of the services the library



Highlights:

- Circulation increased for the 19th consecutive year
- Issued nearly 2,400 new library cards
- 4,681 children attended 85 events during the Summer Reading Program
- Increased programs for home-schooled children
- 723 adults registered for the Adult Summer Reading Program and turned in 1,729 book reviews
- 3,250 adults attended library programs
- Expanded volunteer program with 1,621 hours volunteered
- Added online Homework Help (connects students with a teacher online)
- Added Zinio, an online magazine collection
- Added a mobile app to let patrons use their smart phone to access catalogs, etc.
- Upgraded data communications wiring through the system
- Renovated the staff area in the main library
- Added additional computer classes (class size is limited to 9 because of space limitations)

Charlotte Parsons
Public Library- Main Branch
205 Oak Hill Street
Abingdon, VA 24210
(276) 676-6222
charlotte@wcpl.net

measures, and would be

worth an additional \$2.1 million. In total, these figures add up to a return on investment of \$3.19 per dollar allocated to the library by government sources.

Partnerships with agencies enable us to reach more users and supplement the resources of agencies such as the Washington County School System and Head Start. Financial support from groups like Kiwanis enrich services, such as the summer reading program for children. Courier service and the ability to request materials online enable our community to have quick access to all materials



in our collection and that of our academic partners, Emory & Henry College and King University.

The age of the main library and the ongoing increase in users (an average of

625 people come to the main library each day) motivated the Washington County Library Foundation and the Friends of the Library to fund a Needs Assessment for a new main library. A lack of space for collections, activities, meeting space, space to read or study, and the infrastructure of the building were the major deficits identified. The report from this study explains why a new library is needed and describes the factors, such as location and size that need to be considered to plan for the future needs of residents of our county.

Public Education



The Washington County School System is an award winning school system that provides quality education for more than 7,000 students of all abilities. The students are taught by a highly devoted team of approximately 700 professional staff and approximately 400 support staff. Instruction is provided in 17 schools across the County consisting of 7 elementary schools, 4 middle schools, 4 high schools, a Career & Technical Education Center and an Adult Skill Center. The Washington County School Board oversees the operations of the County's public school system and is made up of seven elected school board members, one from each of the seven election districts.

The Washington County School Board and Board of Supervisors are committed to providing the best learning environment possible for students. Schools in Washington County are fully accredited by the Commonwealth of Virginia and by AdvancED, the parent organization of the Southern Association of Colleges and Schools (SACS). Washington County Public Schools maintain a state graduation rate above 95% (including all diploma and completion types recognized by the Virginia Board of Education).

The Washington County School Division is proud of the accomplishments of its students. The dedication of students, parents, staff and community for providing the finest quality education is exhibited in the daily student accomplishments.



Highlights:

- Over 1,500 students earned a Career and Technical Education industry credential or certification.
- Washington County Career and Technical Center was nationally recognized by Jobs for America's Graduates for the past 7 years with the 5-of-5 Award. The program was also recognized with the National Model Career Specialist Award.
- Three high schools in Washington County are recognized as National Blue Star Schools based on their performance on the WISE Financial Literacy Exam.
- Over 95% of 3rd grade students are reading on grade level.
- Greendale Elementary School and High Point Elementary School were designated as a Title 1 Distinguished School by the Virginia Department of Education.
- Two 7th grade students at Damascus Middle School were selected as winners in the 2014 Sherwood Anderson Short Story Contest.
- All four middle schools are designated as "Schools to Watch".
- High Point Elementary School was awarded the Virginia Index Performance, Board of Education, Distinguished Achievement Award for 2014.
- The McGlothlin Award for Teaching Excellence award was received in 2013 by an Abingdon High School Science Teacher and in 2014 by a High Point Elementary School Art Teacher. Two teachers from Washington County (High Point Elementary and E. B. Stanley Middle) have been selected as finalists for the 2015 award.

Dr. Brian Ratliff, Superintendent
Washington County
Public Schools
812 Thompson Drive
Abingdon, VA 24210
(276) 739-3000
bratliff@wcs.k12.va.us

Clerk of Circuit Court

The Circuit Court Clerk's Office is responsible for maintaining record categories including deeds and land records (surveys, judgments, marriage licenses, Clerk's and miscellaneous orders); civil matters; felonies; misdemeanor appeals from the district courts, wills, fiduciary matters, historic records and performance of public services.

The Clerk's Office has obtained a marriage license kiosk. Applicants can opt to expedite the licensure procedure by entering their own information into the free-standing system, then completing the license with the Clerk or Deputy Clerk. With so many other things to do when planning a wedding, let the marriage license kiosk get you in, out, and on your way.

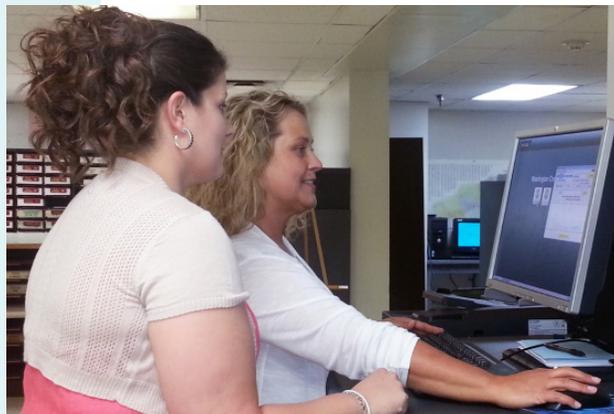


Hon. Patricia S. Moore
Clerk of Circuit Court

Highlights:

- Concealed Handgun Permit can now be renewed by mail. Check www.washcova.com/government/constitutionaloffices/circuit-court-clerk for complete information on requirements.
- In FY13-FY14 Over \$31,000 in awards were received by the Clerk's Office to provide improvements and maintenance. Hardware and software improvements and maintenance in the Circuit Court Clerk's Office were made using awards and subscription service funds. Awards and subscription services reduces the tax burden on citizens.
- The Clerk successfully wrote grants and received \$31,743.00 for FY13-FY14 to preserve important historic records.

Patricia Moore
Clerk of Circuit Court
189 East Main Street
Abingdon, VA 24210
(276) 676-6224
tsmoore@courts.state.va.us



In 2013, the Circuit Court Clerk's Office became the chosen repository of a collection of records possessing both current issue and historic value. The records, created during the 28 years of service to the 4th District by Joseph P. Johnson, Jr., include information on

legislation, photos, publications, letters and memorabilia. Materials for the project were donated. The technical concept, systems, and records work were performed through internship and donated time. The format of this collection is the first of its kind in the Commonwealth and is available in its entirety for inspection upon visit to the Clerk's Office or for legislative issues on the Clerk's website:

<http://www.washcova.com/government/constitutionaloffices/circuit-court-clerk>





Commissioner of the Revenue

The Commissioner of the Revenue is responsible for assessing all personal property and machinery and tools within Washington County and for maintaining the County's real estate and personal property tax records. The staff of this office also dedicates time to assist citizens with completion of individual Virginia State Tax returns and performs initial processing prior to delivery of the forms to the Virginia Department of Taxation. Other duties include: implementing local programs such as Tax Relief for the Elderly and Disabled Homeowner, as well as, validation and revalidation of the Land Use Program. The Commissioner of the Revenue is elected at-large for a four year term.

Hon. David Henry

Commissioner of the Revenue Virginia State Law requires a county with the population the size of Washington County to have a general reassessment at least once every four years. Appraisal companies are selected using a regional, competitive bidding and public procurements process administered by Mount Rogers Planning District Commission. A final recommendation and selection is made by the local Board of Supervisors. The assessment process takes about eighteen months. Current sales data along with market analysis during the reassessment year determine the assessed value that will stand for a four year time period. Once the assessments are complete, the appraisal company mails notification to the taxpayers concerning procedures for appealing assessment values.



Highlights:

- Real Estate Assessment Cards are now available online at: www.washcova.com/government/constitutionaloffices/commissioner-of-revenue. This online service provides attorneys, real estate agents, and citizens access to all real estate information at no charge.
- The Commissioner's office supports fair and equitable taxation by taxing out-of-state business owners and property owners in the same way as local business owners and citizens. This increases tax revenues for Washington County.
- The Commissioner's office administers the Veterans Tax Relief program which removes the real estate tax liability for Veterans on their home and home site.
- The Commissioner's office is a strong supporter of the Land Use program and works to educate the public on tax breaks available through this program.
- The Commissioner's office provides a high level of customer service by completing Virginia State Tax returns free of charge and can assist taxpayers with any issues involving the Virginia Department of Taxation.
- The Commissioner's office supports the tax discount program for senior citizens and disabled County residents. Each year the Commissioner meets with the Board of Supervisors to propose an income and net worth based tax discount to provide relief for low or fixed income citizens.

David Henry
Commissioner of the Revenue
1 Government Center Place
Suite C
Abingdon, VA 24210
(276) 676-6270
ldhenry@washcova.com

County Treasurer

The Office of Treasurer is responsible for the collection, investment, and disbursement of County funds originating from the tax levies and other fees authorized by the Washington County Board of Supervisors and the Commonwealth of Virginia.

The Virginia Constitution of 1869 established the Office of the Treasurer for cities and counties of the Commonwealth. Title 58.1 of the Code of Virginia holds the central core to the statutory duties and authority of the Treasurer. Additional duties are found throughout the code. The Treasurer may also agree to assume other duties at the request of the governing body or other county agencies. The Treasurer is considered to be the Chief Financial Officer of the locality. The Treasurer is elected at-large for a four year term.

Regular duties of this office include: mailing and collection of County taxes, issuance of dog tags, receipt of Virginia Income Tax payments, and other services related to DMV Select Office and US Passport Office designation.

Highlights:

- Consistently high tax collection rate.
- Provides optional auto-draft for monthly payment of County real estate and personal property taxes.
- Free notary services available.
- Increased convenience and flexibility for tax payments by allowing credit card payments and local processing of payments for Virginia Income Tax and Estimated Quarterly Taxes.
- Virginia Department of Motor Vehicle Select Office allows citizens to process most DMV transactions, except for driver's licenses including tag renewal – 35,046 DMV transactions in 2012.
- Decreases delinquent tax payments through partnership with Virginia Department of Taxation allowing stops on DMV activity and withholding of State tax returns.
- U. S. Department of State Passport Agent Acceptance Office where taxpayers can access all forms and receive assistance in completing passport documents- 214 passports processed in 2012.
- Winner of the Southwest Virginia Technology Council Government Award for use of scanner and remittance technology which allows for same day deposit of tax payments by check accompanied by tax record stub. This process is completely automated and replaces time-consuming manual processing.
- All Deputies are enrolled and working on the Master Deputy Certification program through the Weldon Cooper Center at the University of Virginia; seven Deputies and the Treasurer are fully certified.



Hon. Fred Parker
County Treasurer



Fred Parker
County Treasurer
1 Government Center Place
Suite B
Abingdon, VA 24210
(276) 676-6272
fparker@washcova.com



Hon. Nicole Price
Commonwealth's Attorney

Commonwealth's Attorney

Under Virginia law, the Commonwealth's Attorney is responsible for the prosecution of felonies which occur in Washington County. Additionally, the Commonwealth's Attorney has elected to provide our citizens and our Courts additional services by also prosecuting misdemeanors occurring in Washington County. The office is conveniently located in the County Courthouse.

The victim-witness assistance program is housed in the Office of the Commonwealth's Attorney to assist victims and other witnesses of crimes in negotiating the Court process. It is our goal to ensure that the full impact of crime is brought to the attention of the Courts

of the Commonwealth; that crime victims and witnesses are treated with dignity, respect, and sensitivity; and that they have the opportunity to be heard at all critical stages of the criminal justice process.



Sharon Reed
Victim Witness Coordinator

Highlights:



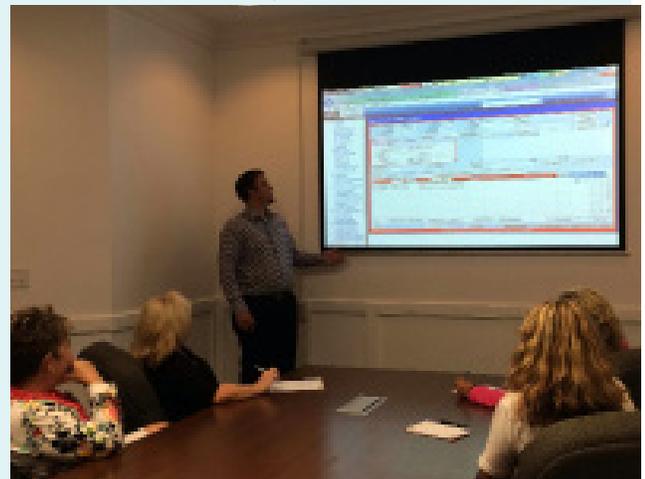
OFFICE EXPANSION

- With no meeting room large enough to accommodate all Commonwealth's Attorney's employees and with case files located off-site in other County buildings, it was clear that current facilities were inadequate to meet the needs of the office

- In May 2013 the Commonwealth's Attorney approached the County to propose an expansion into the then-vacant Elliott Building connected

to the courthouse, for which the County had no plans. This space formerly housed the Chamber of Commerce. The request was approved and funded with savings from the FY13 Commonwealth's Attorney Budget and required no additional County monies.

- Now complete, the project has renovated an empty County building, resulted in a secure and centralized case filing system, provided additional offices for future growth, and created a modern conference room which can accommodate office-wide meetings and training for staff and law enforcement.



Nicole Price
Commonwealth's Attorney
191 East Main Street
Abingdon, VA 24210
(276) 676-6291

nicole.price@provenprosecutor.org

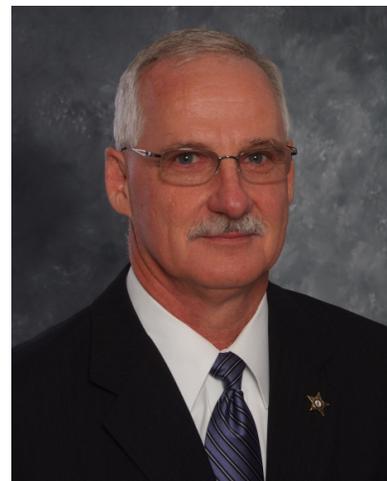
Washington County Sheriff

The Washington County Sheriff's Office is responsible for the enforcement of all laws enacted by state and local governments, and for the investigation of felonies and misdemeanors committed in Washington County. This Office is responsible for the security of the Washington County Courthouse, the judges, court personnel and individuals who visit the courthouse. The Civil Process Division serves all civil and criminal papers on individuals who reside in Washington County. The Washington County Sheriff's Office is a constitutional office directed by the Sheriff, who is elected at-large for a four-year term.

The Communications Section dispatches calls to all police, fire and rescue personnel within Washington County and the Towns of Abingdon, Damascus and Glade Spring. The Division of Animal Control oversees the enforcement of County



ordinances and state laws pertaining to the control of domesticated animals and the operation of the C. C. Porter Animal Shelter. The Division of Litter Control handles litter complaints and operates the Assign a Highway Program. In the 2014 calendar year a highway clean-up program through VDOT that enables the utilization of Regional Jail trustees for the task of cleaning the roadways of Washington County was activated and the results are becoming very apparent.



Hon. Fred Newman
Sheriff of
Washington County

Highlights:

- Central Dispatch received approximately 35,582 total calls for services ranging from Law enforcement, EMS and Fire calls, among others for 2014 to date, while during 2013 received 41,484 calls for service.
- Patrol Sergeant Noah Horn, Master Deputy Erik Hinchey, and Deputy Lucas Shelly were recognized as the M.A.D.D. Award recipients for their efforts to make the roads of Washington County safe as reflected with 21 D.U.I. arrests for the year.
- The Sheriff's office worked approximately 570 criminal cases, recovered approximately \$110,922 in stolen property, completed 1,693 Concealed Carry Permit background investigations, and completed 22 computer forensic investigations during 2013
- The Narcotics division investigated more than 50 methamphetamine/ clandestine laboratories within Washington County resulting in 131 arrests also during 2013 and the numbers are incomplete at this time for 2014 due to ongoing investigations
- Through the ICAC (Internet Crimes Against Children) program an excess of 1,000 children were fingerprinted and photographed for their parents/guardians, this information would be extremely important in the unfortunate investigation of a crime involving a child in 2014 to date.
- The patrol division reported approximately 1,253 incident services with 953 total arrests at this reports generation.
- The Sheriff's Office has saved upwards of \$48000 just this year on auto repair and services costs to the patrol vehicles used on a daily basis. The mechanic repaired 8 motors, with a parts and labor savings of 6,000 per vehicle. This compared to a quoted repair cost of \$7,000 per vehicle through a local dealership.

Sheriff Fred Newman
County Sheriff
20281 Rustic Lane
Abingdon, VA 24210
(276) 676-6000
sheriff@washso.org

Virginia Cooperative Extension



The Washington County Office of Virginia Cooperative Extension provides a local connection to Virginia's land-grant universities, Virginia Tech and Virginia State University. Through educational programs based on research and developed with input from local stakeholders, Virginia Cooperative Extension helps the people of Washington County improve their lives. This office provides education through programs in Agriculture and Natural Resources, Family and Consumer Sciences, 4-H Youth Development, and Community Viability.

The programs of the Washington County Extension office focus on Agriculture and Natural Resources, Youth (4-H) Development, Family and Consumer Service (FCS), Nutrition Education for low income families, and Community Viability. Cooperative Extension receives guidance from a group of local citizens from across the County (known as the Washington County Extension Leadership Council) to insure that programs focus on the most pressing needs of the County's citizens.

Agriculture is the largest industry in Washington County. Cooperative Extension provides educational programs guided by a proactive focus aimed at addressing the problems/needs of agricultural audiences (including the home gardener) with research based information. Activities include training through producer meetings, one-on-one visits, research plots, demonstrations on-farm, and youth training.

The mission of 4-H is to assist youth, and adults working with those youth, to realize their full potential—becoming effective, contributing citizens through participation in research-based, non-formal, hands-on educational experiences. Through 4-H, youth and adults learn the following life skills: understanding self, acquiring, analyzing



4-Hers from Washington County

and using information, communicating and relating to others, problem solving and decision making, managing resources, and working with others.

Highlights:

- 6,000 youth in 108 clubs are enrolled in 4-H in Washington County.
- 72 District 4-H Champions and Southwest District 4-H Contest Day recipients from Washington County.
- Provided beef producers with an opportunity to market feeder calves through the Virginia Quality Assured Feeder Calf program. This program has added an additional \$78.27 per head to the sale price of calves since its beginning in 2005 or \$1,068,612 in added value.
- Trained youth in the Country Ham Project, livestock evaluation and animal husbandry.
- Coordinated a cost-share grant programs (over \$2.2 million) to assist Southwest Virginia livestock producers in acquiring commodity and feed storage facilities and cattle working facilities.
- Provided urban horticulture training to local residents through the Washington County Extension Master Gardeners Program.

Phil Blevins
Cooperative Extension
234 West Valley Street
Abingdon, VA 24210
(276) 676-6309
pblevins@vt.edu

Social Services



The Washington County Department of Social Services has a staff of over sixty people; administers over two dozen medical, food, financial, and social service and benefit programs for the local, state and federal government; and has an annual program expenditure of over \$63 million. Currently over 95% of the agency's annual expenditures are spent on benefits and services for county citizens.

Local agency staff is responsible for determining eligibility for participation in assistance programs. Workers are also authorized to make payments to customers and vendors for services. The components through which local social service department's staff help customers fall into two major divisions: financial assistance benefit programs, and social service programs. Every day the staff at the Washington County Department of Social Services impact the lives of countless county citizens in a positive way - whether it be helping a single working mother secure day care for her child or exploring community-based resources for an elderly invalid who no longer can care for himself in a home setting.



Highlights:

- SNAP (Formerly the Food Stamp Program) - Served an average of 3,813 households per month
- MEDICAID - Served an average of 11,157 individuals annually
- Temporary Assistance to Needy Families (TANF) & Temporary Assistance to Needy Families - Unemployed Parent (TANF-UP) - Average number of recipients per month - 208
- VIEW (Virginia Initiative for Employment Not Welfare) Program
 - Average monthly household recipients - 67
 - Employed - 55%
 - \$8.21 average wage
- Welfare, Fraud, Referrals and Collections - Investigates around 200 allegations annually
- Child Protective Services-conducts investigations of child abuse and neglect reports and proves on-going services where neglect issues have been identified.
 - CPS reports for year - 586
 - Validated reports for year - 459
 - Ongoing CPS cases - 25
- Adult Protective Services / Adult Services
 - APS reports received and investigated—average of 21 per month
 - Referrals for personal care/nursing home/ALF screenings completed for Medicaid - 20-25 per month
 - Guardianship cases - 72
- Adoption and Foster Care – a licensed adoption agency, the DSS provides Adoption Services for natural parents, children in need, and those seeking adoption.
 - Children in Foster Care - average of 33 per month
- Child Care Services for Children
 - Families Served - average of 34 per month

Randy Blevins
Department of
Social Services
15068 Lee Highway
Bristol, VA 24202
(276) 645-5000

randall.blevins@dss.virginia.gov



Mary Ann Compton
General Registrar

General Voter Registrar

The Office of the General Voter Registrar of Washington County strives to promote the highest level of service to its citizens by providing equitable opportunities to register and vote and by maintaining accurate records relating to voter registration, elections, and candidates. The Registrar and County Electoral Board are committed to providing citizens citizen the right to vote in accordance with the Constitution of the United States and the Commonwealth of Virginia, and the Code of Virginia thus ensuring fair and impartial elections.



The General Voter Registrar is appointed by the Washington County Electoral Board, composed of three members appointed by a majority of the Circuit Court Judges of the 28th Judicial Circuit. The Electoral Board appointments are based on representation of the two political parties having the highest and next highest number of votes in the Commonwealth of Virginia election for Governor at the last preceding gubernatorial election. Two Electoral Board members shall be of the political party that cast the highest number of votes for Governor at that election.



Highlights:

- Registrar Mary Ann Compton was recognized by the League of Women Voters of Washington County in April of 2014 for her outstanding service to the county during her more than 40 year tenure working in the General Registrar’s office. She received a framed replica of the first League of Women Voters poster from the early 1920’s.
- Currently, Washington County has 35,394 registered voters (as of June 2014)
- During the November 5, 2013 General Election, Washington County had a 44.8% turnout and/or 14,618
- During the 2013-2014 election cycle, Washington County had 3 General Elections (2013 November General and the Towns of Damascus and Abingdon in May, 2014) and a statewide recount for Attorney General.
- Virginia State Board of Elections performed a state crosscheck with 27 other states to ensure that voters who have moved out of the state have notified Virginia of their new address. During this process, Washington County removed approximately 700 voters in the county who had moved to other states. Voters received a notification from the office of their removal from Washington County’s rolls.
- Starting July 1, 2014, Virginia will require photo identification in order to vote.
- Plans are currently in progress to move the General Voter Registrar’s office to the Government Center Building in Abingdon. This move should take place around August of 2014.

Mary Ann Compton
General Voter Registrar
25544 Lee Highway
Abingdon, VA 24201
(276) 676-6227

mary.compton@dmv.virginia.gov

Washington County Boards & Commissions

Board of Social Services: Controlling body of the Washington County Department of Social Services. Members of the Board of Social Services have a limit of two full consecutive terms. The Washington County Board of Supervisors appoints the Board of Social Services, one Board member from each of the County's seven Election Districts.

Board of Zoning Appeals: The Washington County Board of Zoning Appeals (BZA) is responsible for hearing and deciding requests for variances from the terms of the County Zoning Ordinance and for hearing and deciding appeals from determinations made by the Washington County Department of Zoning Administration in the administration of the County Zoning Ordinance. The BZA is composed of five residents of Washington County appointed by the Washington County Circuit Court.

Electoral Board: The Electoral Board shall ascertain from the returns the total votes in the County for each candidate and for and against each ballot question and complete the abstract of votes cast at elections. The Washington County Electoral Board is composed of three members appointed by a majority of the circuit judges of the 28th Judicial Circuit. Appointments are based on representation of the two political parties having the highest and next highest number of votes in the Commonwealth of Virginia for Governor at the last preceding gubernatorial election.

Public Library Board of Trustees: The Washington County Library Board of Trustees is responsible for the management and control of the County's free public library system consisting of four branch library facilities in the Town of Damascus, Town of Glade Spring, Mendota and Hayter's Gap Communities, and the main library located in the Town of Abingdon. The Board of Trustees is composed of seven Trustees appointed by the Washington County Board of Supervisors.

Planning Commission: The Washington County Planning Commission is charged with advising the Washington County Board of Supervisors on matters pertaining to the County's zoning and subdivision codes and the County's Comprehensive Plan. The Planning Commission is composed of seven Commissioners appointed by the Board of Supervisors, one Commissioner from each of the County's seven Election Districts.

School Board: The Washington County School Board oversee the operations of the County's Public School system. The Washington County School Board is made up of seven elected school board members, one from each of the seven election districts.

Regional Boards, Authorities & Services



The **Bristol Virginia Utilities Authority (BVUA)** is the executive body of Bristol Virginia Utilities, providing public water, sewer, electricity and telecommunications services to the City of Bristol Virginia and portions of Washington County. www.bvu-optinet.com



The **Highlands Community Services Board** oversees the delivery of a variety of mental health and substance abuse programs for the City of Bristol, Virginia and Washington County. The Bristol, Virginia City Council and Washington County Board of Supervisors appoint members to the Highlands Community Services Board. www.highlandscsb.org



The **Appalachian Juvenile Commission** formulates and interprets the policy and procedures for all operations. They are considered a political sub-division as defined in the Code of Virginia. The Commission reviews and approves the annual budget and audit. The Commission approves any new programs or expansion. Formerly known as the Highlands Juvenile Detention Center Commission, the Commission expanded and was renamed in 2003. www.hjdc.org



The **Southwest Virginia Regional Jail Authority (SWVRJA)**, a political subdivision of the Commonwealth of Virginia, was formed in May 2001 by the counties of Buchanan, Dickenson, Lee, Russell, Scott, Smyth, Washington, Wise and the City of Norton. Tazewell County joined the SWVRJA in 2005. The SWVRJA is comprised of four correctional facilities which are located in Abingdon, Duffield, Haysi and Tazewell, Virginia. The jails have an average population of 1,700 inmates which consists of both males and females. SWVRJA offers a variety of educational and rehabilitative services to the inmates in their custody.



The **Virginia Highlands Small Business Incubator** Board of Directors serves as the official decision makers for the Incubator. They provide council to the Executive Director, approve all tenants for the Incubator, provide council and advice to tenants as requested, and vote on other business matters at their monthly meetings. www.vhsbi.com



Officially established in July of 1969, the **Mount Rogers Planning District Commission (MRPDC)** is authorized under the Virginia Regional Cooperation Act to serve as one of the twenty-one planning district commissions in the State. The Commission was established for the purpose of promoting orderly and efficient development of economic, physical, and social elements of the region. MRPDC serves the Counties of Bland, Carroll, Grayson, Smyth, Washington, and Wythe and the independent Cities of Bristol and Galax. www.mrpdc.org

Regional Boards, Authorities & Services continued



People Incorporated of Virginia is one of the Commonwealth of Virginia's largest and most successful Community Action Agencies. Now serving Buchanan, Dickenson, Russell and Washington

Counties and the City of Bristol, People Incorporated offers over 32 programs designed to, "give people a hand up, not a hand out." Throughout its long history and to this day, the agency has worked to achieve the same mission: To provide opportunities for low-income people to improve their lives, their families, and their communities.

www.peopleinc.net



Ninth District Development Financing, Inc. meets its objectives to create and retain jobs, promote the region's historical significance and cultural preservation, and attract tourists while supporting and expanding the tourism economy of the Ninth District by providing funding for a diverse set

of thriving tourist related businesses including arts, cultural, historical, outdoor adventure, and entertainment venues. www.nddf.org



New River/Mount Rogers Workforce Investment Area

The **New River/Mount Rogers Workforce Investment Board (NRV/MR WIB)**, supported by federal and state funds and local service agencies, shows its commitment to the region's quality of life by helping people find jobs and train for better careers. Qualified adults and youths can visit the One-Stop Centers for training, job and career counseling, and other job-related information. The

WIB programs and activities carry out the Workforce Investment Act, which

was written to address human needs associated with employment in each region, The Board is made up of local leaders and citizens so that all people and their interests are represented.

www.nrmrwib.org



VIRGINIA'S aCORRIDOR
access to markets, technology & transportation

Virginia's aCorridor consolidates marketing and presents regional demographics, and works with local governments to enhance their economic development programs. The Mount Rogers Development Partnership Inc. was created in 1989 to promote Virginia's aCorridor as a location for new and expanded business. Stretching from the City of Bristol to the City of Galax along Interstates 81 and 77, the aCorridor includes the two cities and Washington, Wythe, Grayson, Carroll and Bland counties.

www.acorridor.com

DISTRICT THREE GOVERNMENTAL COOPERATIVE

District Three Governmental Cooperative is an agency owned and operated by its member local governments for the benefit of the citizens of

Bland, Carroll, Grayson, Smyth, Washington and Wythe counties, and the cities of Bristol and Galax, Virginia. District Three Governmental Cooperative is dedicated to improving the quality of life for our citizens, especially those who are elderly and those who need assistance with transportation. While some of our services are available to all citizens, we focus on serving those people who need us most. Our services are designed to help our citizens to live independently and productively as long as possible. We promote self-sufficiency and family care-giving.

www.district-three.org

CREATED BY:

Alicia Roland, Executive Assistant
County Administrator
aroland@washcova.com

With Support From

Whitney Bonham, Deputy County Administrator
Director of Economic Development & Community Relations
wbonham@washcova.com

and

Audrey Wells, Administrative Assistant
Economic Development & Community Relations
awells@washcova.com

Washington County Virginia
Government Center Building
1 Government Center Place, Suite A
Abingdon, VA 24010
Phone: 276-525-1300
Fax: 276-525-1309