Washington County Sheriff's Office Neighborhood Watch Newsletter



ALL OTHER OFFENSES

TOTAL WARRANTS 1830 CIVIL

TOTAL OFFENSES

TOTAL ARRESTS

Fred Newman, Sheriff

276-676-6000 276-669-7134

Toll Free 1-888-461-0414

"Take the Time to Prevent a Crime"

Captain Gary Coleman

Neighborhood Watch Coordinator Neighborhoodwatch@washso.org

7:00 PM

Volume 12, Issue 10 OCTOBER, 2012

101

284

380 CRIMINAL

10-01

AGGRAVATED ASSAULT ASSAULT (SIMPLE) 22 **BURGLARY/BREAKING & ENTERING** 23 CREDIT CARD FRAUD 1 DESTRUCTION/DAMAGE/VANDALISM 21 DRUG/NARCOTIC VIOLATIONS **DRUNKENNESS IMPERSONATION INTIMIDATION** LARCENY (ALL OTHER) LIQUOR LAW VIOLATIONS MOTOR VEHICLE THEFT 5 SHOPLIFTING 11 WEAPON LAW VIOLATIONS 5 WIRE FRAUD 1

Statistics for August

SHERIFF'S MESSAGE

150 ADULTS 14 JUVENILE

In an emergency everyone knows to call 9-1-1. At other times it's not an emergency. Both types of calls are placed to the same people. Our Communications Department handles all calls that are placed for Police, Fire and EMS .The Sheriff's Office is over the Law Enforcement end of their duties. The Department of Emergency Management handles the Fire and EMS side. Along with taking calls from the public, our Communications Officers work closely with law enforcement, local, state and federal. All fire departments and life saving crew's in the county and towns. They work with other jurisdictions if assistance is needed in any of those areas. The Communications Department is staffed by 12 full time, 3 part time Communication Officers, and 2 Supervisors. It is manned 24/7. If there is an emergency please call 9-1-1. If it is not an emergency please call the non emergency numbers .If you have any questions or concerns please contact our office.

Thank you, Sheriff

Monthly Meeting S	chedule
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BURSON CORNER (1st Monday)

	Goodson-Kinderhook Fire Department	
10-02	HIGH POINT (1 st Tuesday)	7:00 PM
	High Point Elementary School	
10-04	MENDOTA/Community Center (1 st Thursday)	7:30 PM
10-16	HIGHLANDER PARK (3 rd Tuesday)	7:00 PM
	Noonkester Field Park	
10-18	ZION COMMUNITY/Zion Church(3 rd Thursday)	7:00 PM
	Konnarock Community Center	
10-23	HAYTERS GAP/Community Center(4 th Tuesday)	10:30 AM
10-23	POOR VALLEY (4 th Tuesday)	7:00 PM
	Valley View Assembly of God Church	
10-25	KONNAROCK/Community Center(4 th Thursday)	7:00PM

Quarterly Meeting Schedule

10-09	WOODLAND HILLS	
	Woodland Hills Christian Church	7:00 PM
10-11	GATE CITY HIGHWAY	7:00 PM
	Three Springs Methodist	
12-03	CLAYMAN VALLEY/GKVFD	7:00 PM
12-04	EAGLE RIDGE/High Point ES	7:00PM
12-10	CROWEVILLE /GLADE SPRING	7:00PM
12-11	HAYTERS GAP EVENING/CMFD	7:00 PM
12-13	QUAIL RIDGE/Ely Residence	7:00 PM
12-18	EVERGREEN HILLS/LOWRY HILLS	7:00 PM
	Noonkester Field Park	
12-17	MELVIN HILLS/ OAK HILL ESTATES	7:00 PM
	Pleasant View Methodist Church	
12-20	RAMBLEWOOD/WIDENER'S VALLEY	7:00 PM
	Zion Church	
12-08	WORTHINGTON WAY	5:00 PM
	Worthington Way Road	

Monthly Topic

COMMUNICATION DIVISION

Volume 12, Issue 10 October, 2012

COMMUNICATIONS DIVISION

The Communications Division of the Sheriff's Office provides the vital link between our county citizens and police, fire, and rescue. Our Communications Officers handle all incoming telephone calls including 911 emergency calls. These calls are then dispatched to law enforcement personnel from the Sheriff's Office, Towns of Abingdon, Glade Spring, and Damascus and county fire and rescue personnel. Last year in 2011 the communications center had 1,567,345 total calls. This was for 911 emergency calls and non emergency calls. The Communications division has 2 full time supervisors, 12 full time dispatchers and 3 part-time dispatchers. They are in the communication center 24 hours a day 7 days a week, this includes weekends and holidays. Dispatchers are in the front line of the policing world, taking calls and providing assistance to the community. Dispatchers answer calls for service when someone needs help from police, fire fighters, 1 emergency services, or a combination of the three. Dispatchers must stay calm while collecting vital information from callers to determine the severity of a situation. They then give the appropriate first responder agencies information about the call. Some dispatchers only take calls. Others only use radios to send appropriate personnel. Many dispatchers do both tasks. Dispatchers keep detailed records about the calls that they take. They may use a computer system to log important facts, such as the name and location of the caller. They may also use crime databases, maps, and weather reports, when helping emergency response teams. Dispatchers may monitor alarm systems, alerting law enforcement or fire personnel when a crime or fire occurs. In some situations, dispatchers must work with people in other jurisdictions to share information or to transfer calls. Dispatchers must often give instructions on what to do before responders arrive. Some dispatchers are also trained to medical help over the phone, for example; they give someone first aid instructions until emergency medical services arrive on scene. One of the most difficult aspects of a police dispatcher's job is dealing with the emotional toll of emergency calls that involve violence and tragedy. Even one call of this nature can have residual effects, such as anxiety that the next call may be equally disturbing. Dispatchers must remain constantly prepared for emergency calls, and at times they may need to advise callers on life-saving techniques, such as cardiopulmonary resuscitation (CPR). The expectation of receiving and handling emergency calls can be very stressful for police dispatchers. In most jobs, a typo or minor error can be easily corrected without any problems, but the same is not true for police dispatchers. In this work environment, there is added pressure because there is no room for error. Keying in a wrong number can cause police to respond to the wrong address, which can delay police response. Police dispatchers must work under the pressure that even the slightest error on their part may be potentially life-threatening for the people they are responsible for getting help to. Dispatchers may work long hours and varying shifts. Typically, they work 12-hour shifts, either

days or nights. Long hours and varying schedules may be stressful for some to handle especially in the many different kinds of settings dispatchers work in, and their work environment can make a big difference in their job. The dispatcher is helping coordinate the police, fire and EMS personnel from electronic console miles away. The essence of the job is being the human on one end of the electronic lifeline to the people who are actually in harm's way. A dispatcher is fortunate enough to have a job that enables you to make a vital contribution to helping people when they need it the most. Also, in many other jobs, employees will be scheduled at certain times to take breaks, and they are able to leave the minute their shift ends. A dispatcher is not able to abandon a phone call if they are hungry, need a break or their shift is over. They must see each call through from start to finish because emergencies don't run on schedules. These includes taking the call, dispatching it to the appropriate person, staying on the phone with the callers or on the radio with the officers'. They are involved with an incident from the beginning until the end. Never forget that a dispatcher Protects and Serves as much as any other public safety professional.

TELEPHONE NUMBERS

EMERGENCY NUMBER: 9-1-1 LOCAL NUMBER: 276-676-6277 BRISTOL NUMBER: 276-669-7134

TOLL FREE: 1-888-461-0414

CHAPLAIN'S CORNER

"When I hear my friends say they hope their children don't have to experience the hardships they went through--I don't agree. Those hardships made us what we are. You can be disadvantaged in many ways, and one way may be not having had to struggle."

WILLIAM M. BATTEN, FORTUNE.

IT HAS BEEN SAID THAT WE ARE THE SUM OF OUR CHOICES AND EXPERIENCES. BOTH THE NEGATIVES AND THE POSITIVES IN OUR LIVES HAVE MADE US WHO WE ARE AND THE LEADING HAND OF GOD IS SHAPING US INTO WHO WE WILL BE.

PROVERBS 16:9

THE MIND OF MAN PLANS HIS WAY,

BUT THE LORD DIRECTS HIS STEPS.

BE ENCOURAGED IN THE UNDERSTANDING THAT YOU ARE WHERE YOU ARE IN LIFE BECAUSE THAT IS EXACTLY WHERE YOU NEED TO BE RIGHT NOW.

Edit Unicited